

ANNUAL PERFORMANCE REPORT

&

ACCOUNTS

2016

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இலங்கை ஓய்வு
Sri Lanka Pensions

Vision

A community of pensioners satisfied ineconomicaland social aspects

Mission

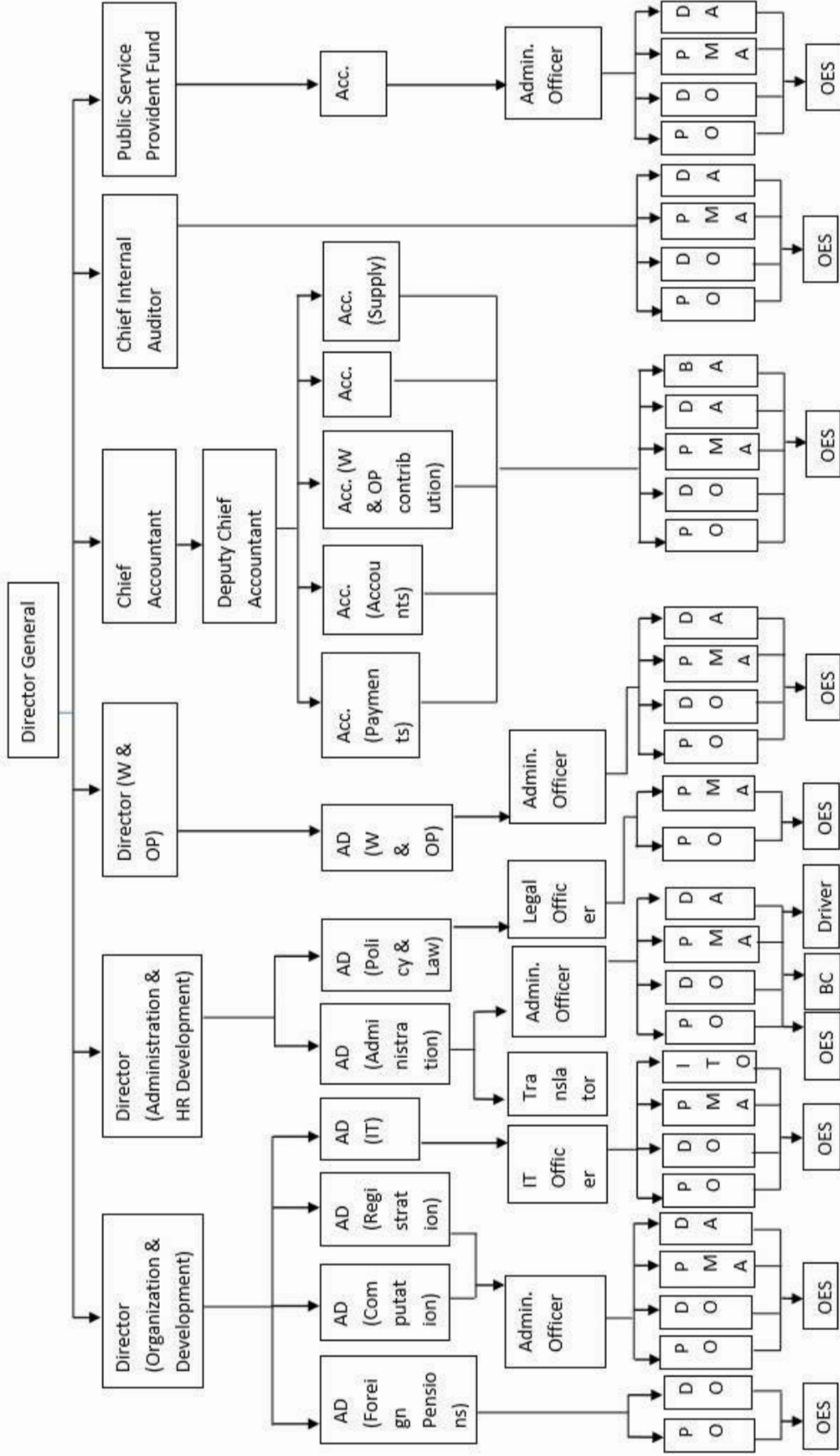
Offering legal benefits to the pensioners of public service and their beneficiaries
with the application of information technology and management methodologies
whilst ensuring the satisfaction of both recipients and service providers
intertwining public and private sectors

Department of Pensions- Approved Cadre

Condition of the Designation	Designation	Service	Salary System	Number Of Approved Designations	Number of De-Employed	Number of Vacancies
Senior Level	Director General of Pensions	SLAS (Special)	SL 3	01	01	00
	Director of Pensions	SLAS (Class I)	SL 1	03	02	01
	Chief Accountant	SLAcS(Class I)	SL 1	01	01	00
	Deputy Director / Assistant Director	SLAS (Class II or III)	SL 3	07	09	00
	Accountant	SLAcS(Class II or III)	SL 4	09	08	01
	Deputy Director / Assistant Director	SLICT Service II/ III	SL 5	01	00	01
	Legal Officer	Dept	SL 6	01	00	01
Tertiary Level	Administrative officer	PMAS (Supra)	MN 7	04	01	03
	Translator	TS	MN 6	02	02	00
	Information & Communication Technical Officer	SLICT Service	MN 6	05	02	03
Secondary Level	Budget Assistant	Related Service	MN 4	01	01	00
	Pension Officer	Related Service	MN 4	340	300	40
	Technical officer	SLTS	MN 3	01	00	01
	Public Management Assistants	PMAS	MN 2	190	110	80
	Information & Communication	SLICT Service	MT 1	05	01	04

	Technical Assistants					
	Development Officer	D/O	MN 4	398	365	33
	Document Assistants	Dept	MN 1	141	130	11
Primary Level	Bungalow keeper	Dept	PL 1	02	02	00
	Chef/Garden Keeper	Dept	PL 2	04	04	00
	Driver	D/S	PL 3	12	08	04
	Office Employment Service	KKS	PL 1	56	37	13
	Electrician	Dept	PL 3	01	00	01
Total				1185	984	197

Organizational Structure



- AD – Assistant Director
- DO – Development Officer
- BC – Bungalow Caretaker
- Acc – Accountant
- PMA – Public Management Assistant
- OES – Office Employment Service
- PO – Pension Officer
- ITO – IT Officer
- BA – Budget Assistant

Overview

Payment of Pension has become a part of Sri Lankan Law at present in terms of Revised Pension Minute, No. 05 of May 1972 and subjecting to the amendments time to time under the Pension Minute which was established on February 05 of 1934. Also, Widows' and Orphans' Fund Ordinance No .01 of 1898 and Widowers' and Orphans' Act No.24 of 1983 was introduced. Disabled pension scheme was introduced under the revised Widows' and Orphans' Fund Act No.44 of 1981. Widows, Widowers' and Orphans' pension schemes are establishing in Sri Lanka legally, subjecting to all these amendments and with effect of amendments No. 08 of 2010.

Further, regulating the payment process to the beneficiaries relevant for the three subjects of Public Service Provident Fund implemented in terms of No. 18 of 1942 is the prior responsibility of the Department of Pensions

The Department of Pension which established as a "A" grade Department under the Ministry of Public Administration on 23.12.1970, has been undertaken the massive task satisfying pensioner community economically and socially providing the service nearly to five lacks and seventy five thousands (5,75000) pensioners by the end of the year 2016. Continuous relationship is been carrying out with the member population of exceeding number of 12 lacks maintaining the Public Service provident Fund and government appointees of permanent ,casual ,probation and

substitute, members of Tri Forces, ministerial office assistants, widows and orphans, widowers and orphans.

Specially, winning the trust of all pensioner community being subjecting to various victories and appreciations nationally providing prompt and quality service to the pensioner community and their families joining with the other government bodies, private sector and connecting with modern technology is the priceless victory gained by the Department during the year 2016.

Further, Department of Pension was able to facilitate loans, various goods and services and consulting programmes for self economical empowerments in order to strengthen their economical life approaching the contribution of the private sector further in this year.

In the meantime attention was payable for the significant institutional developments in order to create an effective environment for both pensioners' community and department staff during physical development process of the department and further to provide an service beyond the pension by upgrading the Holiday Resort facilities for the pensioners' community and their family members during this year.

Moreover, the Department of Pension has marked a massive performance during the year 2016 going beyond the traditional subject of pension payment implementing a various programmes to enhance the awareness regarding the pension scheme of other governmental officers utilizing

the department officers as resource persons and offering various training programmes to the department staff for an effective and efficient service.

01. Reconstruction of the operational process of the department

Pension Payment Process which the main operational process of the DoP and related sub processes were reconstructed during the year 2016. Revelutional process development was made with the combination of modern information technology going beyond the boundaries of the traditional government service. IT Unit of the DoP had marked number of turning points, updating their working environment with the modern technological process developments day by day under the guidance of Sri Lanka Information Technology Institute, Internship trainees and experienced IT expertise.

Develop a software solution for the registration process of government employees in the W&OP was made under the first stage of the Pension Management System. Registering the government institutes was done since the arrangements are being conducted combining government institutes more than 4000 which joined online and 3260 of users from 2121 of Government Institutes were registered on the date of 2016.12.31. Also 29613 of Government employees have applied for W&OP online registration and around 25106 of applicants are already registered via this method except the said the operation to develop the complete data system of those who entitled for pension is implemented by preparing IT

programme for re registration the W&OP entitlement.

Combined online payment system was developed with the collaboration of Postal Department in order to reduce the cost spent and facilitate the pension payment process of pensioners who obtain their pension from Post office administratively.

Although, the pension payments were initiated to issue via the central data system during the year 2015, all payments made through the post offices and divisional banks were issued through the cheques via decentralized Divisional Secretariats. Online payment system was developed in order to reduce the administrative difficulties and cost spent.

Accordingly, the postal payments were made reasonably via easy administrative ways through centralized data system centralizing and approximately Rs.500,000 was able to save for the Government.

Further, registration of online pension entitlement was launched under the second phase of the pension management system on 2016.10.08 on the National Pensioners' Day Celebrations under the patronage of Minister of Public Administration.

Registration the pension of retired government employees were made via online and the free SMS service is being implemented with the collaboration of Dialogue Institute concurrently in order to communicate the pension details to the

pensioner. Total pension registration process was formed into a unique process combining the pension registration process of “Sathkara Piyasa” together.

As a result of said, the time spent for inspect the pension application of 40 minutes were reduced up to 15 minutes and further reduced the enquires received to the DoP since the pension calculation and transforming process are being done automatically, and furthermore reduced the total time spent and application received.

6238 of applications have been entered to the system up to the date 2016.12.31 followingly the online method from the date of 2016.12.31 when the online registration commenced and 4249 of hard copy applications were received.22.4% have rejected and 44.8% have been approved out of 1903 applications.

Situation such as payments of arrears for pensioners arise and arrears pension payment of pensioners community island wide was regulated by the “Activation Unit “established in the DoP in order to consider the request made for pension areas received by DoP .

An automatic programme was formed during 2016 March since the said consumed a great deal of time and creates lapses ,faults and delays and it was connected with the central data system and accordingly the arrears pension payment process was able to decentralized and conduct online under the inspection of accountant. As a result of the above, arrears payments of 9,670 applications

was able to finish out the application of 14,998 which received from 2016 March to 2016.12.31.

A programme of issuing railway warrant freely through the central data system online was launched concurrently to the National Pensioners’ Day celebrations 2016 under the third phase of the pension management system. Further, The Dop is expecting to establish a wider data system for PSPF members and to implement successfully the new software designed in the year 2016 for online payments in the year 2017. The Electronic ID programme launched in 2015 was restricted during the year 2016 and the programme was arranged to issue the Electronic ID card for all who visits the “Sathkara Piyasa” Furthermore, the process of obtaining life certificates via the Electronic Identity, free railway warrant issuing projects are decided to develop further after the 2016.

Developing the infrastructure facilities of DoP was essential when developing the IT Process. Since valuable information of registration and payment of pensioners are being maintained in this system, and storing in the old Department servers which the IT unit of the DoP owned since the 2016 is risky, Service Room was refurnished for the safety of the said information and abandoned 5 servers by the ICTA were repaired and deployed in the service and the security of the information were secured further. Effective IT service is provided fulfilling the internal and external necessities by the said 9 servers that the DoP owned with the lately purchased servers.

Since the transformation of information is being carried out with DoP connected Government Institutions and Divisional and District Secretariats Island wide out of the Department, and in order to strengthen the security and maintenance of the servers DoP assigned an agreement with Etisalat PVT.

Maximum benefits were reaped from the 14 Million allocated for the Development of IT Development and the enable to issue the input software value of Rs. 3, 000,000.00 by the development of the IT software Development.

02. Registration Process

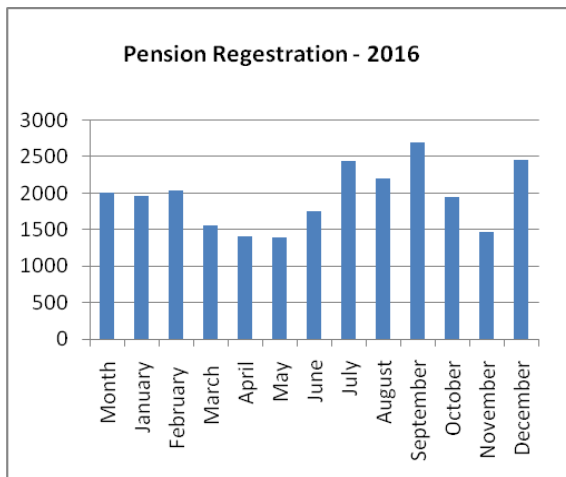
Basic step of the operational process of the DoP is Registration. Selecting the entitled personals accurately from the award receivers and decide the benefits entitled are prior responsibility and thereby the DoP is maintaining the registration process accurately and transparently to the government and pensioners.

Registration process in the DoP is categorized under three main genres such as pension registration, W&OP registration and PSPF registration.

Table 01

Pension Registration - 2016	
Month	2016
January	1969
February	2044
March	1555
April	1417
May	1398
June	1760
July	2449
August	2198
September	2700
October	1952
November	1475
December	2454
Total	23371

Chart 01



2.1 Pension Registration Process

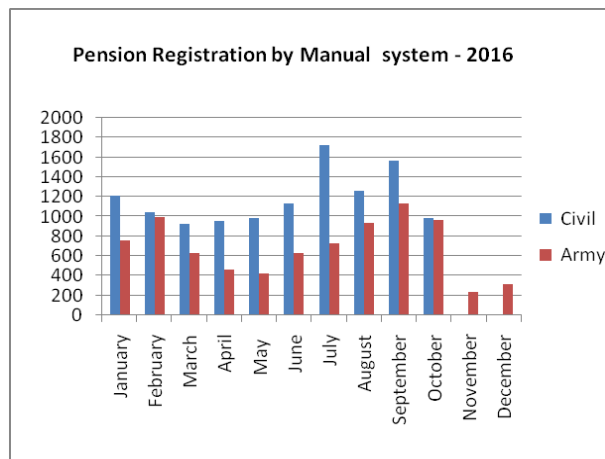
Issuing the Pension registration numbers was carried out by filling PD 03. Therefore the officer expected to retired should fill the relevant PD 03 form and send through the service station last served to the DoP. Pension Number is issued accordingly the payments of monthly pension or gratuity after the inspection of the application.

Information given in the application are entered to the data system online by the Institute where the officer last served as per the pension Circular 3/2015 amendment II, utilizing the modern technological trends during the 2016.

DoP receive the information input at the very minute of uploading. Since the online data system was developed minimizing the shortcomings

created, inaccurate application received by the DoP has been reduced. Information paper obtained after entering the information to the data system should be sent to the DoP by the relevant Institute and the pension number will issued after the duly inspection. Pensioner can check the given number from the web site of the Department and the notice will be to the mobile no of the pensioner by an SMS. Thereby a letter will be sent inviting the pensioner to the service of “Sathkara Piyasa” mentioning the pension number of pensioner.

If shortcomings were reported in the application sent online they are further reported in the online system and the pensioner will be aware on this regards by a short SMS. Sent information paper will be returned to the due institute sent and after rectifying the shortcomings the application should be submitted to the DoP. Accordingly Civil and Army pensions registrations are carried out and several benefits are created due to the said for both DoP and pensioner communities.

Chart 02**Table 02**

Month	Civil	Army	2016
January	1212	757	1969
February	1045	999	2044
March	925	630	1555
April	958	459	1417
May	978	420	1398
June	1130	630	1760
July	1719	730	2449
August	1258	940	2198
September	1568	1132	2700
October	983	969	1952
November	9	233	242
December	5	313	318
January	11790	8212	20002

Reference - Registration Division

Specially, since the information on pension calculation has entered to the data system, calculations are being done automatically and inspection and the time spent is less. Pensioner community and relevant government institutes are receiving an opportunity to accurate their shortcomings and as a result of the said the enquiries received to the department is significantly reduced since the total steps are being reported from the pension registration and to first payments to the mobile by an SMS.

Chart 03

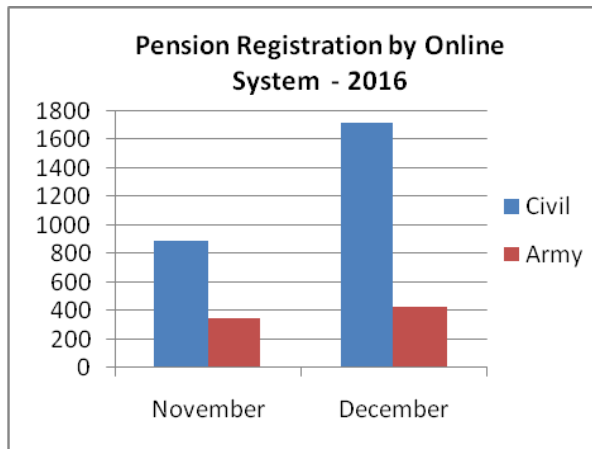


Table 03

Month	Civil	Army	Total
November	890	343	1233
December	1712	424	2136
Total	2602	767	3369

Reference - Registration Division

2.2.1 Registration of the Widows' and Orphans' Act

Registration from 1898.06.23 under the Widows and Orphans Fund Ordinance No. 01 of 1898 is mandatory for the all officers who joined with the government service and charging a contributions from the monthly salary of the offices and compulsory registration of female officers who are joining with government service from 1983.08.01 under the Widower and Orphans Pension Act No. 24 of 1983 and charging a contributions from the monthly salary from the said offices are done. Spouses and officials had to

face number of difficulties at the time of awarding the W&OP entitlement due to the weaknesses available in the said registration process. It is observed that such difficulties are arising due to not updating the personal file and not receiving a W&OP number. As a successful solution for the above instructions and arrangements were given to register the all government officers in W&OP Act and obtain a W&OP No under the pension circular 2/2016 since the year 2016 via online.

Entering the relevant details online by the subject related officer of the office where the officer serving with scanned appointment letter and National Identity card is the first step thereby. After the document printed from the data base should send to the W&OP Division DoP. The paper is checked and registering the employee in the W&OP Act and issuing the W&OP No relevant is thereby done by the relevant officer. The registration number issuance could be obtained by accessing to the service window of the DoP official website.

Updating the pension file of the officer was not done accordingly the previous procedure and the instructions has been issued for all the government institutes to update the all particulars updated in the W&OP file should be updated in the relevant officers' pension file as per the Pension Circular 6/2015.

Reduction daily enquiries received and visits by the pensioners have been observed due to the

issuing the numbers and updating the pensioners on this regard by a simple and easy method.

The relevant system was developed in order to build a complete data system through W&OP re registration giving an special attention to the updating and maintain a electronic record room instead the hard copy record room.

Re registration programme of the existing W&OP members will scheduled to be commenced in the year 2017.

2.2.2 Registration of the Widows' and Orphans' pension payments

Registration of the Payments of the W&OP process commenced with the demise of the contributor who registered in the Act. W&OP payments are made thereby to the spouse or orphans until the orphans' age limit within the regulated time period.

Registration of entitled in order to commence the payments was decentralized up to the recent time and Divisional Secretariat arrange the pension requesting the pension file of the contributor from the DoP after submitting the death certificate of the demised to the Divisional Secretariat by the contributor.

Since the W&OP registration numbers issued from the Divisional Secretariats in island wide as per the decentralized system and without a unique system, incidents such as issuing the same W&OP number to the several pensioners were reported. It consumed a considerable time to issue the W&OP

entitlement due to the said process consumed considerable time. Therefore, W&OP registration was under the centralized system where the island wide Divisional Secretariats and DoP works as a one network .Accordingly the said process PD 04 is filed by the W&OP entities and thereby the Divisional Secretariat enter the relevnt perticulers scanned with the death certificate of the contibuter to the networked system.

After the above said the W&OP issue the number begins with twenty thousand after the due inspection completed with the W&OP file taken from the W&OP record room bythe division. In such situatons where the W&OP file has been already issued to the pensioneer, number will be issued checking the scanned network.

W&OP award papaer is created automaticly in the online system and a copy of the award papaer will send to the respective pensioneer by post when the pensioneer obtaining the pension.Facilities have provided further to otain a copy from the Divisional Secretariat when necessary.Registration under Orphans' and Disable is being made as above.

2.3 Registration of Public Service Provident Fund

Daily paid non pensionable,casual, substitute,temporary and Ministerial staff officers serving in Central and Provincial Governments and non pensioners who are serving in foreign missions are entitled for the benefits of PSPF with effect from 1942-04-01 as per PSPF Ordinance

No of 1942 . The relevant institute should credit the compulsory contribution of 8% from the salary and governemnt contribution of 12 %from the governemnt employee who are entitled to the PSPF fund

Therby the employee who is willng to register in the PSPF should send completed PD1N and PD2N certified by the head of the institute with the copy of NIC and perticulers of casual appoinment letter through the head of the institute to the DoP .

Number will be issued after the due inspecton made on the application submitted registering the member in the PSPF and the Head of the institute will be informned by the letter.Then the relevent employee will be aware by the head of the institute.

Attention has been drawn to expedite the said system which is being carried out through the letters and snail mail formaly and simple during the year 2016 and it is highly expected the registration,inspection and transforming information with the institute and memember via onlne with in a short period of time. Online system for the said already constructed and it will launch in theyear 2017.

03. First Payment Process

The process of issuing the first pension for the officer who retired from the government service or commencement process of issuing the first payment to the spouse, orphans, disabled after the demise of the government officer is known as the First Payment Process.

With the rapid development of IT, the said decentralised system was transformed into an automated process with the end of the year 2014. Basically, the first payment process has been transformed into an online payment process through the central data system during the year 2016.

03. 1. Sathkara Piyasa

Participation for the interview conducted by the Sathkara Piyasa comes before the commencement of the payments to the pensioner community is mandatory. Pensioner will be awarded by a letter with the date to visit Sathkara Piyasa and the particulars needed for pension, W&OP payments with the issuance of the pension number. Further the pensioner will be informed on this regard by the Department SMS service.

Activating the pension, and uploading the relevant details to the data system under the pension number is carried out after the interview with the pensioner who visited the Sathkara Piyasa and the relevant particulars related for the confirmation for W&OP award entitlement will be further scanned and entered



Reference: Media Unit

All the documents maintained in the W&OP file of the DoP will be scanned and entered to the data system and the award paper will be issued to the pensioner with the file. Also, a fingerprint for electronic pension Identity card and data system will be taken with the said.

Activation of the payments of pensioners who registered via online will be done after the certification of benefits by the interview. Therefore, Sathkara Piyasa means the process related to the pension registration. Long lists and queues were created since 50 interviews were able to be completed per day at the beginning of the Sathkara Piyasa. But with the combination of pension registration, these long queues and lists were replaced and were able to provide an expedite service by conducting 120 interviews per day. Accordingly, 13,990 interviews were able to be conducted during the year 2016.

3.2 First Pension Payments.

First pension will be credited to the pensioner's individual bank account in the month commencing after the month of Sathkara Piyasa interview and first payment will be issued based on the confirmation carried out by the interview of Sathkara Piyasa.

Crediting the monthly pension directly to the pensioner's account was done accordingly the first payment process which implemented during 2015 and developing the said process further, the process was developed enabling to confirm the accuracy of the payments made and to rectify the inaccurate payments immediately.

Accordingly the confirmation of the pensioner was able to obtain from the Sathkara piyasa. Also sending the pension file of the pensioner to the relevant Divisional Secretariat where he/she resides permanently should be done by the Institute where he/she served last within a three months of first payment. Pension will be suspended as if not. By the said the DoP is able to confirm that all the payments are being carried out with a safer and accurate confirmation.

IT Division obtains first payment report monthly thereby and the payment reports related to each district will be sent via E-mail to the relevant coordination pension officers available in the DS offices islandwide. Whether the file received or not is confirmed by the district coordinating officers confirm obtaining the information from the relevant DS

office. Pensioner and the institute will be informed at instances where the relevant DS office may not receive the information within a 3 months and the pension will be suspended temporarily.

Payments will commence with the arrears after receiving the pension file to the DS office. Back inspection is carried out by the suspension of the pension and the dual payments and fake payments are prevented due to the said.

Chart 04

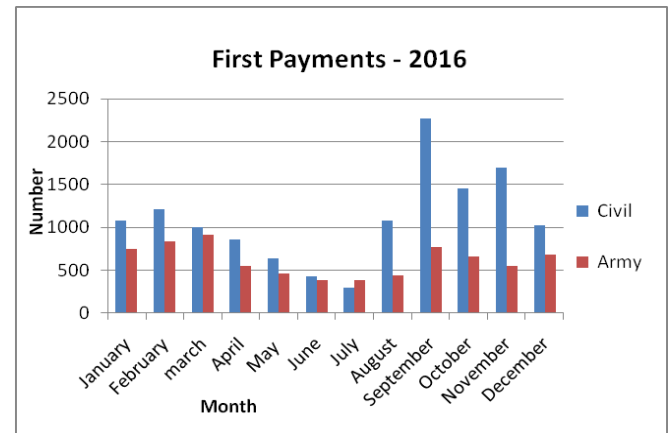
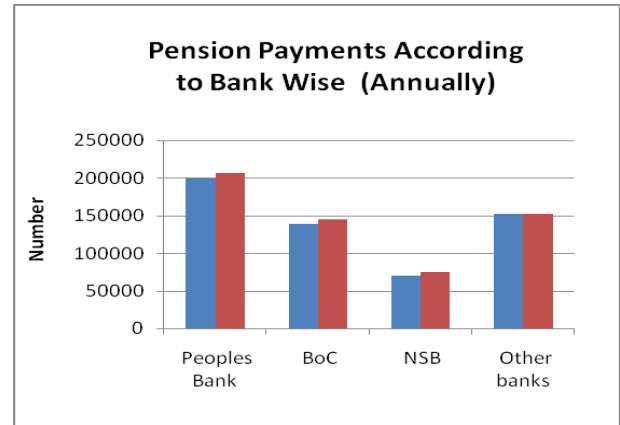


Table 04

Month	Civil	Army	Total
January	1078	750	1828
February	1206	840	2046
march	999	909	1908
April	859	547	1406
May	634	458	1092
June	428	384	812
July	295	385	680
August	1084	446	1530
September	2268	775	3043
October	1457	665	2122
November	1691	546	2237
December	1023	682	1705
Total	13022	7387	20409

Reference: Registration Branch

Accuracy of the payments will be examined frequently by the Account Division of the Department when maintaining the finance deposits to the pensioners during the first payments. Relevant payments are entered to the data system in Accounts Division after the due inspection of faults such as dual payments, are made during the relevant month in the list of first pension payment and re-inspection is done by sending the report of the said to the Registration Division whether the payments made are accurate. After the confirmation of the registration Division the actions will be taken to issue the payments by the Accounts Division.

Chart 05**Table 05**

Bank	Number of Pensioners	
	2015	2016
Peoples Bank	199826	207008
BoC	138456	145339
NSB	70029	75176
Other banks	152149	151985
Total	560460	579508

Reference: W&OP Branch

All payable amount will be sent through cheques to the relevant banks with the information list of the pensioners who obtain the person from the said banks. 13 cheques for 13 banks will be sent accordingly with the information lists and for the other banks, the relevant information will be informed to the Rajuna Branch by a letter to credit. Further information list with the list of the pensioners will be sent to the Department of Postal

with the cheque for the payments of pensioners who are obtaining from post offices islandwide.

The postal head office circulates the relevant information and relevant finance to the post offices and thereby an opportunity is dawn for the pensioners to obtain their pension on due date from the relevant post office.

also the payments of pensioners who obtain their pension from the Sanasa and Reginal banks are further paid by the DS offices therefore the allocations were sent to the relevent DS office.

Total financial maintainenece therby became simplified and the process was able to accompelish with minimum human resouses input.further the unnessasary costs have been reduced by sending one cheque to one bank.

3.3 First payment process of Widows' and Orphans'

Monthly payments to the relevent entities under the pension catefories such as disabled,orphen wido,widower are made with the demise of the contributor of W&OP.

Chart 06

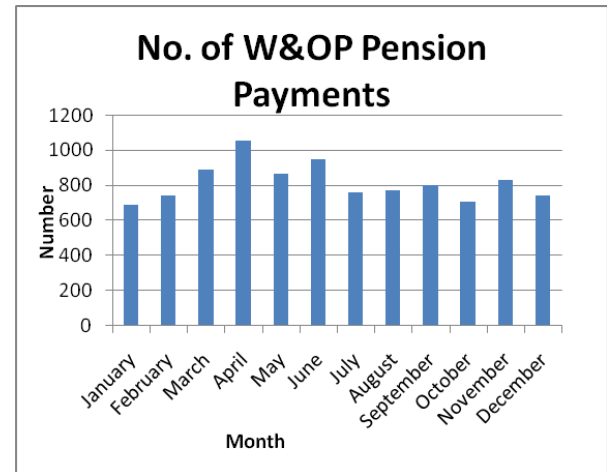


Table 06

Month	No. of W&OP
January	690
February	740
March	889
April	1054
May	863
June	949
July	756
August	771
September	802
October	703
November	831
December	744
Total	9792

Reference: W&OP Division

Chart 07

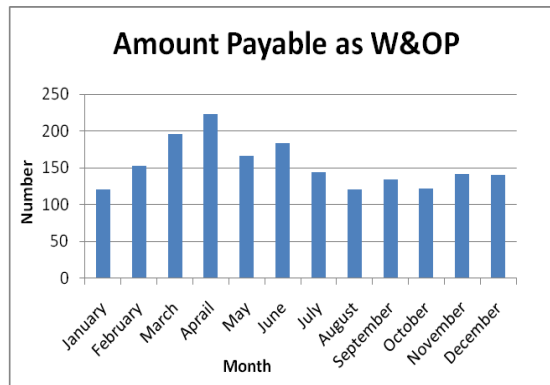


Table 07

Month	Amount payable as W&OP
January	120.55
February	152.89
March	195.95
April	222.46
May	166.46
June	184.11
July	143.54
August	120.9
September	133.65
October	122.29
November	141.33
December	140.11
Total	1,844.24

Reference: W&OP Division

3.3.1 First payments of Widows and Widowers

Monthly payments to the widow or widower will be started with the demise of the contributor. Payments will be credited to the bank account of the spouses with arrears from the following day of the contributor's demise to the date of relevant payable after issuing the W&OP number with the arrears following day of the demise. Payments minimum than 10 lacks are paid as per online data system and the arrangements will be made to commence the payments exceeding the said amount after receiving the approval of Arreas Payment Committee. Also if the DS office input the relevant details to the relevant data system accurately before the 25th of the month for the payments of Widows and widoweess, the pension will be credited to his /her bank account on due pension date payable next month.

3.3.2 First Payments of Orphans' Pension

In such instances where the registered contributor of W&OP has demised and the children who born to him/her less than 26 years unemployed neglecting the marriage are entitled for Orphans pension. Payments are made through online system accordingly the first payment process of W&OP had made in instances where the Orphans pension commence. Orphans Report is obtained by the DS office certifying the unemployment with the Birth certificate of the orphan relevant for orphans pension. Arrangements will be made to credit the finance directly to the bank accounts of orphans who are above than 18

years old and with the compulsory monthly saving decided by the Director General of Pensions the payments will be issued for the guardian of those orphans who are below than 18 years. When the orphan completed the 18 years the payments made through the guardian will be stopped and further credited to the orphans Account directly.

3.3.3 First Payment of Disability Pension.

Disability pension is payable for the children of the W&OP contributor who disabled by birth or before attending to the 26 years (orphans age limit) by physically or mentally.

Disability Payments cannot be made, since payments should be issued when the due inspection had completed by requesting the disability file by the DoP and the payments should be done accordingly the medical board recommendation and separate examination should be carried out for each disabled payments. Although the actions are taken to issue the disability pension where the Director General decides that she/he is mentally or physically fully disabled and entitled to the Disability pension, payments shall be made made after obtaining the medical report from the Ministry of Health at instances where the disability is difficult to confirmed.

The said recommendations are obtained from the committee of three doctors minimum at the nearest hospital where the disabled resided without being an hindrance to the person by the Ministry of Health. Payments are made by

appointing a guardian where the disability is incapable to deal with finance affairs. Disability pension is payable for fully disabled people during their lifetime or if not the payments are updated by examining the disability by a medical report in every other five years.

3.3.4 First payments for spouse's re- marriage

50 % of W&OP payments are entitled in such instances where the spouse who obtains the pension remarried as per the pension circular 13/2010. Although the spouse remarried the children of marriage with contributor who are below than 26 (limitation of orphans) and unemployed, are paid for orphans pension if no children from the marriage with contributor and thereby remarried spouse is entitled for 50% monthly Widower Pension since the date of remarriage.

The facilities are provided to enter the information of the spouses to the online data system by the DS office and payments are made by the Department of Pensions by inspecting the entered information.

Financial manipulation of the first payment under various categories is done through the Accounts Division of the Department and the rest is done as explained in first payment process.

payments of pension varieties such as W&OP, Pensions, Orphans, Disabled are done via unique data system and since the financial manipulation is being carried out via the online system as explained in first payment process and

of separate payment or first payment is not maintained and the process is carried out as a unique process. Maintenance of the payments are further continued updating the information received from the Divisional secretariat in the monthly payment system.

04. Manipulation the benefits payable ones

Manipulating the benefits payable ones in a life time except the first payment process and main payment process of the Department of Pension is also a prior duty. Re payments of contributions and the payments issued by the government entities are also included.

4. 1 Payments of contributions benefits

Two payments situations with the completion of due interest and the fund owned by one and contributed in certain percentage from the salary and the amount payable and bounded by the government during the engagement of the government service accordingly conditions are further under the subject of DoP. They are the benefit payments of PSPF and repayments of W&OP.

4. 1.1 Repayments of Widows' and Orphans' contributions

Legal provisions are arranged to issue contributions charged, to the due contributor or to the heirs in a demise of the contributor due to the in availability of the beneficiaries or disentitled for the entitlement. Contributions are repaid based on interest of 2.5% from the date charged in the instances of termination of the government service unmarried, or without children as a widow or widower or divorced (permanent) and without children.

Further the provisions are made to issue the contributions totally charged in a termination of the government service without the entitlement to the pension since of the date the contributor experienced last one of demise of the spouses, completion of 26 years to the youngest child and the youngest engaged in a job.

Repayments of W&OP contributions are made under three processes. Payment proceeds accordingly the date of the contributor's retirement. Contributions payment process for those who requested before 2015.01.01 has become an extended process .Said process has to be further continued since the contributors who retired before 2015.01.01 submit their request for contribution repayments and to issue the payments for resigned, Interdicted, and demised within the service.

Thereby, the contributor should submit their request by an application to return their contributions by postal or visits to the DOP.the DoP commence the process thereby on the application and posting the relevant form and particulars to the institute where the officer last served or to the entitled after the due inspection of the W&OP file of the holder. Issuing the relevant finance to the entitled persons will be made with the confirmation of the payments calculated after the inspection of application completed and received .

Except the above the payments of W&OP those who retired from 2015.01.01 to 2015.10.31 are

made under separate process. There the entitled should submit the duly completed application to the institute where the officer last served. Payments are made to the contributor with the confirmation of the payments by the relevant institute after the inspection of the relevant file and particulars. Refilling of the said finance will be done by the DoP. Total of this process can be done within three weeks and less and it enables to issue the finance to the contributor effectively.

Requests made in an instance where re payments made to the contributors of W&OP Fund who are getting pension from 2015.11.01 to now should submit by the Part IV of PD 03 application for Pension Registration. Thereby the application should be submitted to the DoP with the annexure mentioned in Pension Circular No. 2/2015 with the documents of copy of the interest calculation if interest payable entitlement, recovery information of annual contributions from the officer served last, particulars certified by the Divisional Secretariat to affirm the civil status with the completion of the above part. Further the particulars certify the contributions such as death certificate, final verdict paper, birth certificate of the youngest child and appointment letter of the youngest child will be inspected.

Relevant information inspection is carried out by obtaining the W&OP file from the Record Room based on the request of repayment made by contributor.

Creating the file downloading the copy after checking the information of the contributor from online data system will be made for the contributors who obtain the W&OP no online. Depositing the cheque to the contributor's account are done after the inspecting the filed information and the calculations are accurate. The institute and the contributor will be aware on this regard by a letter.

Further the file will be certified as a file paid affix stamping of the all the documents including Gen.86”A” or Gen. 86 and account card of the file by a staff officer in order to prevent the dual payments and the cheque and auditor report will be scanned and entered to the online data system of those contributors who registered online. System has been arranged preventing the dual payment since the payment document is being maintained.

4.1.2 Benefits Payments of Public Service Provident Fund

Last payments of benefits for the members who are privileged under the Public Service Provident Fund Ordinance No 18 of are made by the PSPF Division of DoP 1942.

The registered member of PSPF could obtain the benefits of PSPF as per the provisions of PSPF Ordinance in instances where permanent appointment from casual appointment, termination of the service of the pension non-entitled, abortion of the post, vacation and dismissed from the post. Further the entitlement for the PSPF benefits to the due heirs have been

awarded at the demise of the non-pensioned government employee.

Those payments are made under the three sections of the PSPF Ordinance. Payments of benefits to the casual, substitute or contract government employees who completed 60 years due to the termination of their service period are made accordingly the section 14 of the PSPF Ordinance. Compulsory contributions and government bonus and the interest amount for the said will be issued for the contributor thereby. Section 16 is implemented for the government employees who interdicted or aborted from the service due to the ill disciplinary actions. Those contributions entitled to receive the compulsory contributions and interest. Further the payments to the contributors who receive permanent appointment from casual ,substitute or contract appointment are made under section 20 of the Ordinance and in such instances only the compulsory contributions and interest will be paid.

Apart from the said contributions charged without an interest will be paid for the contributors at inaccurate recoveries. The interest will be decided based on the interest ratio received from PSPF investments when paying the interest to the contributors.

Payments are made by calculating the relevant interest ratio when benefits are paid to the contributor. Accordingly the interest rate of 12.34% could be payable during the year 2016 and that is the highest recorded interest rate so far.

Contributor should apply via PD P1 P and PDP2 P to obtain the benefits of PSPF through the institute last served. A file will be opened for the applied contributors in PSPF Divison and the report obtained from computerized data system under the registration No will be inspected comparing with covering report.

Benefit Payments are issued with the due inspection of the divisional Heads, secretary and accountant. Payments of beneficiaries who permanently appointed and recoveries to the government will be send to the relevant institute to made the payments through the cheques and the beneficiary of the other members will be credited directly to their personal accounts .Contributor and the institute will be aware by sending a Award paper via postal at the banking. Note will be input before the member No payments made to prevent the dual payments in the Members record book at the audit. Arrangements has been already made to implement the said procedure through the online data system during the year 2017.

04. 2 Manipulation the government awards payable ones

Manipulating the benefits payable ones in a lifetime on the completion of the fixed service duration regulated by the government is also a prior duty of the DOP. There various categorizes of awards payable under are above.

Chart 08

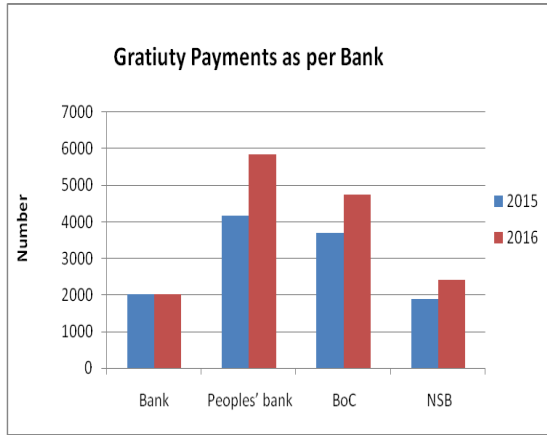


Table 8

Bank	Gratuity Payments(Mil) 2015	Gratuity Payments (Mil) 2016
Peoples' bank	4,162.64	5,839.82
BoC	3,700.77	4,740.43
NSB	1,878.91	2,400.92
Total	9,742.31	12,981.17

Reference: Accounts Division

Chart 09

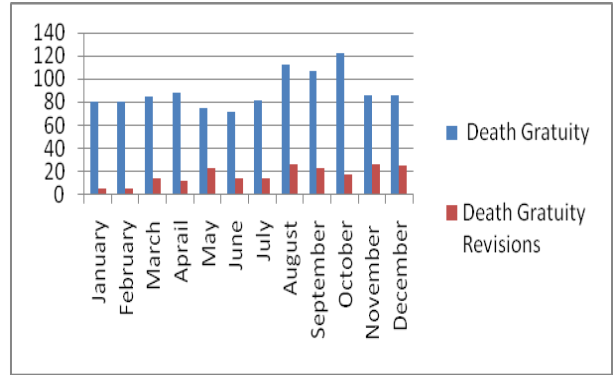


Table 09

Month	Death Gratuity	Death Gratuity Revisions
January	81	6
February	80	6
March	85	14
April	88	12
May	75	23
June	72	14
July	82	14
August	112	26
September	107	23
October	122	18
November	86	27
December	86	25
Total	1076	208

Reference: Accounts Division

Retired government officials are entitled to obtain the gratuity by declaring their consent. 24 of times of the entitled basic pension entitled by the officer will be calculated as a gratuity and with the commencement of the online registration, payments of gratuity and pension became a part of the registration. The gratuity will be credited to the account thereby directly. The gratuity payments have been expedited by sending the pension gratuity payment lists to the relevant banks instead sending separate cheques.

Except those, considering the highest payment as a death gratuity out of gratuity made considering the date of demise as the retirement date or the annual salary of the officers demised while serving in the government is paid to the beneficiaries on behalf of the officer. Completed PD6 will be obtained from the dependants and payments will be credited to the accounts of the dependant with the information are entered rd to the Data System. arrangements were made to issue the payments after issuing the payments to the relevant institute accordingly the precious death gratuity payment process and since the considerable amount of time spent on, the payments could be directly remitted preventing the time spending thereby.

Further the service gratuity payable for the officers who retired without completion of 120 months and the special compensations payable to the dependants of the government employees who died due to the emergency disaster or disability

caused while in service are also among the payments made ones in a lifetime.

Arrangements have been made to deposit the service gratuity directly to the account of the holder and the special compensation payments are still carried out via the institute. However the attention has drawn to conduct the above payments via the online data system in the future.

Chart 10

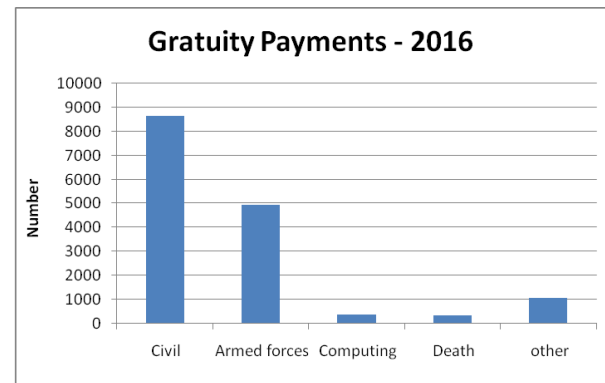


Table 10

Gratititude	Amount(Rs.Mil)
Civil	8657
Armed forces	4958
Computing	381
Death	330
other	1065
Total	15391

Reference: Account Division

5. Manipulating the Foreign pension payments

Payments of the pension of those who went abroad more than three years will be issued by the Foreign pension Division

The opportunity to obtain the pension from the DS office for those pensioners who are living in overseas more than three years has been facilitated in terms of the pension circular Instruction letters No.03/2016 and the opportunity to issue the life certificate via Skype technology has been dawned in the year 2016.

Relevant information of the pensioners who are resides in abroad more than 3 years should be send to the Foreign Division of the DOP by the relevant Divisional Secretariat Office and the relevant forms are available in the department website.

Further the facilities have provided to send the pension from the country resided to the Foreign pension for those pensioners who went abroad without informing the foreign pension Division and informing the Divisional Secretariat.

For the said payments the duly completed applications obtained from the foreign pension web site should be sent to the Foreign Division with the certification of the Console office or High commission.

Payments has been made via four local banks and with the coordination of the Ministry of the Foreign Affairs and Console Offices of Australia ,Canada, USA, India and UK to the foreign pensioners by the foreign branch.

However, the decision has been taken to issue the foreign payments via local banks limiting the foreign payments via foreign missions except those who are payable the said in order to limit the flow of foreign exchange during the year 2016.

Foreign pension could be obtained for foreign pensioners from the Metropolitan branch of BOC, Queens Branch of Peoples Bank, Borella Branch of the Pan Asia Bank, Maligawatte branch of the Hatton National Bank and the relevant particulars to poen an account are available in the Department web site.

Certified life certificate obtained from the high commission or console office where the pensioner resides should be submitted to the foreign pension Division before every other year (Before march 31) or if not the life certificate could be submitted by the interview conducted with the pension officer of the Foreign branch via Skype. Signature and the photo of the pensioner obtained via Skype. Those obtained life certificates will be entered to the data system and it facilitate to it identify the pensioner on the requests made.

Further if a foreign pensioner settled for permanent residence in Sri Lanka, should be submit the Grama Niladhari's Repot certifying the

residence and the the pension file should be transformed to the Divisional secretariat of the Division.

Systemizing the record room where the files of the foreign pensioners are available conducted in the year 2016 and searching the file could be done effectively thereby. Direct payments to the pensioner could be continuously made since the pension of a foreign pensioner transformed in to the Foreign branch automatically via the data system in 2016 instead the old procedure of restarting the payments with arrears after sending the pensioners file when the pensioner went abroad informing the Divisional Secretariats process further became effective since the transforming the pension to the Divisional secretariat office is made via central data system online when the pensioner resides Sri Lanka permanently.

6. Manipulating the Cumulative inflows

Manipulating the financial incomes such as contribution funds, building rent and Holiday resort revenues during the 2016 are also among the prior responsibilities of the Department

06. I. Manipulating the Widows' & Orphans' contributions receipts

Civil government officials by the Widowers' and Orphans' Act No. 24 of 1983 and widows' and Orphans' act No. 01 of 1898 and armed forces officials by the Widows' and Orphans' Act (armed forces) No. 18 of 1970 and Widower and Orphans Act No. 60 of 1998 (armed Forces) are entitled for the W&OP Fund. accordingly 6% from primary and secondary levels and 7% in tertiary and senior level will be credited to the W&OP fund. said will be credited to the combined fund of the general treasury by the credit notes of the institutions of the central government and provincial councils are sending via cheques to the DoP. these funds will be re used for the re payments of W&OP contributions.

Chart 13

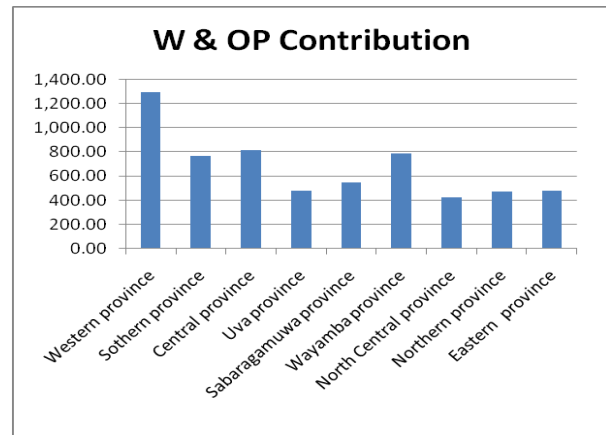


Table 13

Province	Revenue(Mil) 2016
Western province	1,296.01
Sothorn province	772.03
Central province	815.47
Uva province	483.38
Sabaragamuwa province	551.82
Wayamba province	787.87
North Central province	428.49
Northern province	473.61
Eastern province	480.45
Total province	6,089.14

Reference: Administration Division

06. 2. Manipulating the Public Service Provident Fund contributions receipts

Compulsory contributions of 8% from the salary of the members who awarded membership of the PSPF will be charged interms of the Public Service Provident Fund Ordinance No 18 of 1948 and the said ammount charged via cheques by the institute where the officer is served will be send th the PSPF Division of the DoP before the 8th of the every month. Except the said 12% of government contribution from the charged from the salary recieved via cheques and all these cheques are accounted in the in PSPF accounts. Since the payments of PSPf are made by the said revenue and remaining finance except the finance needed to the repayments will be invested.investments in Treasury bills,treasury bonds,fixed deposits are made under the ascertain of the Director General. those recieveings were able to manipulate formaly by classification the institutes send contributions via cheques by issuing an code number during the year 2016 and it made the financial manupulation easysly.

06. 3. Manupulating the building rent

Revenues are created monthly since the space remained except the space for the maintainence of the DoP building for 16 insitutes for rent.

Chart 12

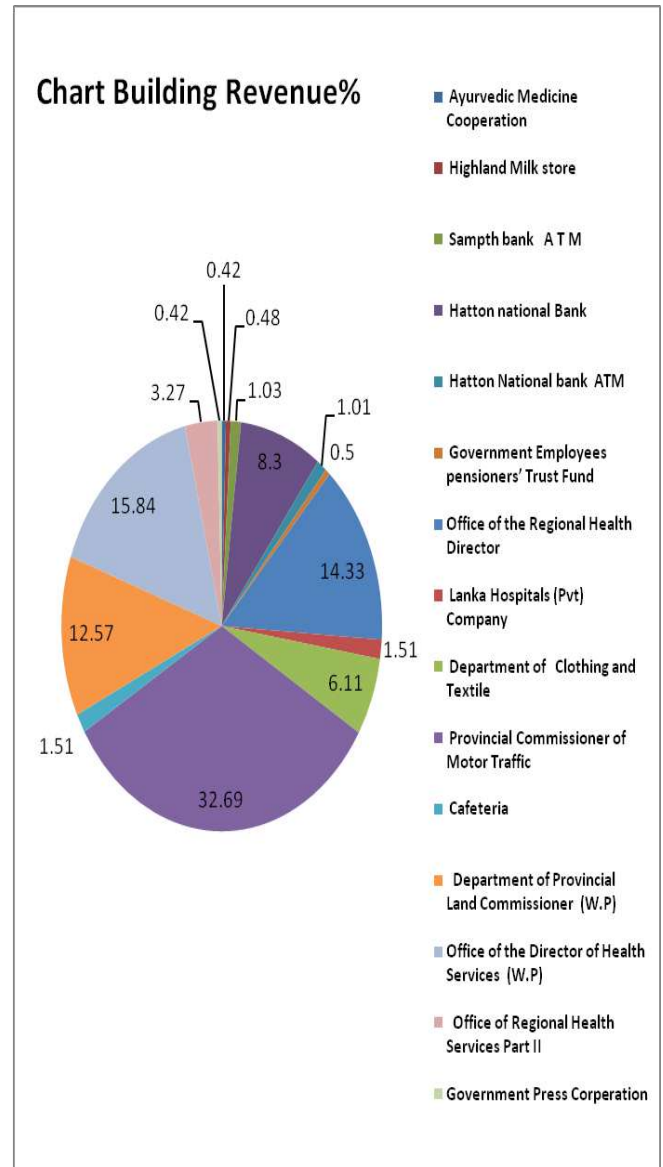


Table 12

Name of the Institute	Land Space %	Rent (Rs)
Ayurvedic Medicine Cooperation	0.42	100,000
Highland Milk store	0.48	115,500
Samph bank A T M	1.03	246,000
Hatton national Bank	8.30	1,980,000
Hatton National bank ATM	1.01	240,000
Government Employees pensioners' Trust Fund	0.50	120,000
Office of the Regional Health Director	14.33	3,420,000
Lanka Hospitals (Pvt) Company	1.51	360,000
Department of Clothing and Textile	6.11	1,457,951
Provincial Commissioner of Motor Traffic	32.69	7,800,000
Cafeteria	1.51	360,000
Department of Provincial Land Commissioner (W.P)	12.57	3,000,000
Office of the Director of Health Services (W.P)	15.84	3,780,000
Office of Regional Health Services Part II	3.27	780,000
Government Press Cooperation	0.42	100,000
	100.00	23,859,451

Reference: Administration Division

06. 4. Revenues from Holiday Resort

DoP is able to create revenues by issuing the Wedamulla Hiloday resort which was established in a Hecteyar hectayar 3.0575 to Pensioner Community, Governemnt Community, and other outsiders. 18 rooms of ground floor and up stairs, 4 individual homes, 3 dual homes, "Mithu Piyasa" and well equipped auditorium and main hall, dining room and the garden are issued for the pensioners. The payments on the facilities provided are decided by the committee headed by the chief accountant of DoP and these services are provided for pensioner community for affordable prices with the approval of secretary of Ministry of Public Administration and Management and for government officials under a separate process. By the service provided by the Wedamulla Holiday Resort, the DoP has earned Rs. 7, 714,00.00 during the year 2016 .

Further the Ramboda Holiday resort established in hectare 0.1427 earned revenue by facilitating the pensioner community, government officials, and foreigners. This two story holiday resort has won the tourist attraction since it is located near the Nuwara ELLIYA and constructed with 5 luxury rooms and balcony which are suitable for tourism industry.

But the Ramboda Holiday resort is issued to pensioners for affordable prices and special prices are maintained for government officials.

Accordingly Ramboda Holiday resort has able to earned Rs. 661,300.00 by service providing during 2016.

Holiday resort	Revernue (Rs.)
Kelaniya Holiday Resort	3,012,765.56
Ramboda Holiday Resort	498,799.52
Total Revenue	3,511,565.08

Reference: Administration Division

07. Internal Audit

Divisional Secretariat Offices, Department, and Ministry and payment systems are internal audit in order to assert when the payments are made to the pensioners, spouses, dependants accordingly the circulars of the ministry and Department following the institutional finance systems accurately in order to meet the aims and goals of the Department to confirm the resources are used accurately. An accurate and transparent payment system is being carried out due to the said

08 divisional secretariat offices, 07 special examinations, 63 of department internal audits and data inspections, 103 of public complaints, 202 of inspected and observations submitted files, 650 of arrears files exceeding the amount of 10 lacks were inspected on the above subject during the year 2016.

Further 07 audit queries, 63 data system audit queries and 07 special inspected audit queries are able to submit for Divisional Secretariats. Moreover, submission of observations for 185 were inspected. Public replies were sent for 185 public complaints during the year 2016.

Moreover, vast amount could be able to save for the government by issuing the instructions to recover the excess payments and preventing the dual payments by auditation. Accordingly the amount of Rs.M. 31.35 discovered by inspecting the audited Divisional secretariats and, Rs.M. 4.80 excess payments discovered by inspecting the arrears payments exceeding 10 lacks, Rs.M. 4.04

of re corrected excess payments discovered by other data system inspection Rs.M. 1.87 of excess payments discovered by special inspections were able to save for the government during 2016. Also instructing the relevant Divisional secretariats to recover the said excess payments and steps have been taken to aware the relevant divisions to take the legal actions against the frauds.

08. Updating the policy decisions.

Pension system before the latest socio economical scenario, is updated managing the issues related to pension arose in the 4000 institutes nearly which deals with the subject of pension islandwide and by giving the policy decisions regarding the pension related issues

Also legal counselling on pension, reviewing, reporting and appearing before the courts are made by connecting with the courts, department of law, human right commission and advisory committee of the parliament regarding the pension. said duties are fulfilled with a fair and just representing compensation and disciplinary committee headed by the secretary of the ministry of public administration and management.

Further arrangements are made to issue the statement for the cabinet papers submitted by the ministries and departments and manage the applicability and aptitude of the requests by constipulating the utilizing the previous experiences related to the pensions.

policy decisions taken during 2016 has circulated among the community via Pension Circulars.

(summary of the circulars)

- **Recoveries of pension gratuity No.1/2016 – 2016.01.12**

awaring the relevent institutional heads regarding the dues to the government of the reited officer charged from the gratuity.

- **Pension Circular No.02/2016 – 2016.02.08**

Amending the online registration of W&OP

- **Pension Circular No.09/2015 (1) – 2016.02.08**

commencing the payments via department

- **Pension Circular No.03/2016 – 2016.04.27**

Adjusting the salaries of the officers who are retired on 2016.01.01

arranging the pension of retired officers who retired on 2016.01.01 based on the salary increasement made as per the Budget proposals.

- **Pension Circular 04/2016 – 2016.05.31**

Establishment of a new insurance system for the officers who are retired on 2016.01.01 as per the budget proposals (Agrahara).

- **Pension Circular No. 3/2016 (Revision 1) – 2016.06.01**

issuing the extra instructions for the pension circular 3/2016 dated 2016.04.27

- **Pension circular No.11/2014 (revision 1)**

implementing the simplified pension methodology in divisional secretariats

- **Pension Circular No.05/2016 – 2016.10.21**

issuing the railway warrants for the pensioners online

- **Pension circular No.06/2016 – 2016.12.15**

payments of pension for the year 2017

- **Pension circular No.03/2015 (revision 11) – 2016.09.09**

issuing the pension benefits to the date of retirement (sending pension application online)

- **Pension Instruction Letters No. 07/2016**

Adjusting the pension as per public administration circular 06/2006 (2015)

armed forces-adjusting the pension of authorised officers who retired from sri lanka air force to 2008.01.01 .

09. Other benefits issued for pensioners.

09.1 Training the external institutes.

Special attention is drawn to aware the other government institutes regarding the existing process of the department of pensions where the any governemtn official should compulsarily connect, during this year.

Several programmes were implemented in the government institutes and in the department premises with the pwerouse to aware the amendments and latest developments made regarding the data system and the pension process implemented via central data system. several awarenerss programmes were launched representing number of institutions after issuing the retirement application (PD 03) Online.

When issuing the railway warrents online series of spaecial programme were launched to aware the distric pension officers who are serving in attached to the department on distric basis to send the information latest methodology spread islandwide.



Refernce - Media Unit

Special seminas are conducted with the contribution of the department senior level administrative officers focusing to aware the government officials regarding the pension payment process implemented in a wide area.



Refernce - Media Unit

Several seminars were conducted regarding the new registration and pension payment process at several institutes such as railways General's Office Miistry of Public Administration and Mangement,Office of the Prime Minister,Chief Secretaries Office of Wayamba,Western, ,Distric Secretariats of Ke galle,Badulla,Eastern Provincial Council,Provincial Councill- Sabaragamuwa,transporting authority

9.2 Issuing loan facilities.

Several projects were implemented by the DoP during the last few years in order to uplift the life status, economy and welfare creating a degnified pensioneer. special loans provided with the collaboration of the government and private banls are significant.

Value of the issued loans via government and private banks for the pensioners up to now is Rs. 3.5 Million . motivation was provided to the pensioners to launch a small and medium scale businesses and finance circulation was expedited with the creation of the number of micro businesses.

Although farewell to the official life with the retirement, rejoining the well experienced and specially qualified pensioner who do possess the ability to become a live partner of the economic process is the excellent victory achieved by this project. development of the other areas related to the relevant entrepreneur was made with the creation of number of micro businesses on regional basis.

the credibility is asserted due to orient to the special insurance nullifying the total loan if the pensioner obtained the loans demised.

Rapid awakening has been created to offer loans to the pensioners by the government banks with the affirmation of feasibility of pensioner instead the mal procedure implemented in the bank field when issuing loans to the pensioner.

with the said awakening banks have commenced to issue loans and various offers and benefits to the pensioner in order to win the trust of the pensioner competitively.

the DoP received an opportunity to develop the personal life of the pensioner by joining the pensioner who terminated the service to the

national labour force realising the feasibilities and values that the pensioner community possess and building the understanding.

9.3 The process of issuing the Railway warrant online.

Issuing the railway warrants online is a special introduction of the DoP which is engaging with various kinds of experiments in order to uplift the living conditions of pensioners joining pensioner community with the latest information world during this year. the opportunity was downed to introduce a simple methodology instead the complex procedure for issuing the railway warrants to the pensioner prevailed.



Reference – Media Unit

The procedure has arranged to visit the pensioners to the Divisional Secretariat Office to obtain this special service launched with the combination of DoP and Railway Department. Registration of the pensioners should be done via online and the process was made facilitating the Divisional Secretariats to enter the data to the online data

system. the opportunity was downed for the pensioners to obtain the railway warrant by submitting the pension ID Card to the railway stations within a short duration of the time without visiting the Divisional Secretariat. further an opportunity was downed for pensioners to reserve their railway warrants directly by dialing 365 from any mobile no reducing the visit to the Divisional Secretariat and railway stations making the process more convenient for registered pensioners. the entitlement was confirmed with the two railway warrant sets issued per year including the birth, observation and air conditioned separate room facilities.



Refernce – Media Unit

An opportunity was downed for the all pensioners except receivers of the dependant pension and charitable allowance and guardians of orphans and disabled who are not are entitled for railways warrants, to obtain the railway warrants online. railway bill settlement of the warrants issued via the pension system for pensioners are made by department directly.

9.4 Agrahara Award

12/2005 (vi) Arrangements were made to widen the Agrahara Insurance Scheme introduced for government employees by the Budget proposal of 2005, accordingly the provisions public administration circular 12/2005 (vi) dated 2016.04.29 actions has been taken thereby to introduce gold and platinum schemes accordingly the consent of the contributors who are serving in the government service and to introduce new scheme under the name of Agrahara for retired government officers.

This insurance which was moulded to offer vast benefits by the contribution of Rs.200 of contribution is compulsory for the all government officials who are retired on 2016.01.01 as per the provisions of Public Administration Circular No.12/2005 (vi) .

Rs.200 contributions charged for Agrahara which entitled up to 70 years is charged by the DoP from the month after the retirement of the government employee is remitted to the National Insurance trustee Fund. an opportunity was downed for foreign pensioners to obtain the benefits based on their contributions and relevant documents should be confirmed by the embassy of their countries.

Number of benefits were awarded by the Agrahara insurance scheme introduced by the national Insurance trustee Fund and payments up to Rs.3000 for hostel and nursing home charges were given at the admission of the pensioner to the hospital.

Benefits Up to Rs.50,000 for the special treatments given under recommendations of specialist in Hospital or Nursing home and Rs.20,000 for medical advising treatments have been awarded. payments are made RS.120000 for admitted treatment obtained from the private ayurveda Hospital registered under ministry of indigenous medicine, and Rs.50,000 for the if admitted and taken treatments from government hospital for the medicine purchased Rs.5000 by Rs.500 per day and up to Rs.20,000 for medical tests.payments were paid under the maximum limitation of Rs. 500,000 for the heart surgeries and up to Rs. 200,000 for cancer and kidney related operations. Up to Rs. 200,000 for hearing aids was awarded. ability to cover the maximum covering through the Agrahara insurance Scheme was for Rs. 50,000 for hearing aids and, Rs 15,000 in natural deaths and Rs. 600,000 for a death caused by an accident is an significant achievement that the DoP accomplished during the year 2016.

9.5 Connecting with Private Institutes.

DoP always strived to be an helper to uplift the social economic life of the pensioners going beyond the official responsibility of issuing the monthly pension to the pensioners on due date.

It was essential to deal with the private sector before certain imitations and difficulties that the department had to subject as a government institute when taking actions considering the pensioner as a national responsibility. There are

number of victories dawned by the strengthening of good will with private sector.

Several private institutes are issuing their service and goods for pensioners for a reasonable price as a result of the agreement signed with the DoP.

Worshiping the religious places of ones religion is a dream of every pensioner when reach to the retirement age. easy payments methods had been introduced by the Department of Pensions for Indian, Welakanni, and Macca pilgrimages with the collaboration of the Mihin Air making the dream a reality. issuing the air tickets of the devotee who rejoined with the pilgrimage will be deducted from the pension on instalment basis.

several private hospitals are issuing special discounts for a pensioner from the admission to treatments in the hospital. Also several benefits are awarded via Electronic ID issued for pensioners. More benefits are awarded via the Buhuman Insurance Scheme implemented with the collaboration of Asian Alliance and Fair First. And the said insurance has been extended up to 75 years and further the arrangements have been made to extend it up to 90 years. Other insurance institutes also submitted their suggestions to offer the benefits to the pensioners Following the Asian Alliance, Fair First

Awareness programmes were implemented to encourage the pensioners to invest in Colombo stock market by Pan Asia, LB Finance, and Sanasa in order to uplift the economy of the pensioner community. further special telephone

passages with discounts were created for pensioners by the several telecommunication institutes.

Divi Aruna, which implements to orientate the pensioners again to the labour force plays an crucial role on this regard. Further the several private institutes are enrolling pensioners for the posts available in their institutes by inspecting the qualification of pensioners.

awarding the number of benefits by winning the trust, being a companion of private sector for the pensioners is a landslide victory that the DoP achieved during the year 2016

9.6 Modifying the Ramboda & Kelaniya Holiday Resorts

DoP that the vision of creating satisfied pensioner community economically and socially is facilitate the several benefits to the pensioners going beyond its prior duty of pension payments. Pensioners Holiday resorts in Ramboda and Kelaniya are constructed in order to facilitate healthy and happy retirement life for the pensioners.

Kelaniya Wedamulla holiday resort which is located close to the Colombo-Kandy Highway entrance facilitates the pensioners as a lodge for the pensioners who are visiting Colombo for various purposes and as a resort to spend the leisure time.



Reference – Media Unit

Kelaniya Wedamulla Holiday resort which has the facilities of developed auditorium and luxury rooms which enable to hold meetings and seminars has won the attention of the government and non-government. DoP has drawn its special attention to develop the conditions of the resort maintaining the attraction won.

Several developments such as building two new luxury rooms where the water line is settled, refurbishing and developing the sanitation system were made in the Kelaniya Wedamulla Resort followingly.

Special attention of Department of Pension is payable to set up the light system in the access of the Kelaniya and Wedamulla resort in order to facilitate the pensioner community satisfied maximum.



Refernce – Media Unit

Ramboda holiday resort which was established near the beautiful Ramboda waterfall which won the tourist attraction could see is the holiday resort with higher standard issued for pensioner community by the DoP. priority was given the Ramboda Resort when modifying due to the popularity of the resort among the pensioners as an ideal place for leisure with the attractive environmental set up it has. DoP has accordingly become an fine exemplery to the other governmental institutes by contributing a higher revenue to the national economy by maintaining a holiday resort established in tourist zone.

9.7 Pension Web Magazine

DoP as an dedictive institute which orients to uplift the life standersts of the pensioners meaningfully without not limmiting to the pension payment took actions to issue the Monthly Pension Magazine on every 08th of every month during the

2016 to the website which was introduced on 2015 octomber 08 at National Pensioners Day Celebrations of the year 2015. The poootunity was downed to socialise the knowledge of experienced senior citizens and this Web magazine acts as an magazine wich provides the proper guidencer to the pensioner community bu compiling the social, economical, health and entertaining accedemic suplimentaries. highest number of positive comments are recieving from the government officers including local and foreign to the pensions Web magazine which includes the features compiled educating and facilitating pensioner and govermennt employee utilizing the knowledge of specialists of relevent fields. Monthly Pension magazine plays a crucial role of being a communicative medium to join the pensioeer and the DoP and to aware the pensioner regarding the latest updates made by day by day.

Further the said magazine is published in official Face Book Account in the Department of Pensions for the attention of the viewers and the magazin has created enabling to read even from your smart mobile.



Refernce – Media Unit

9.7 Pension Radio

Web Radio was launched on the national pensioners day sheduled to be on 2015 octomber 08 with the perpose of socializing the knowledge owned by the pensioners who engaged in various fiels with many capabilities

Ability to build a stage to the pensioners who has several tallents and skills without making them secluded in the social life of the retrement age. programmes are contained wit health,economic,entertainment and pension information updates in order to establish an satisfiedd and updated pensineer community with pension informations.

Web radio could be identified as an quality and standerd radio conducted by DoP with the with the contribution of Human resources such as programme anchoers who worked in the SLBC, accedemics and retred officers.

Vounterly presentations of pensioners who are retired from various professions such as Reverents, fathers, Doctors, teachers, SLAS via the Pension Radio and contributions of the childrens of the officers serving in the Department, statutory officials and artists out of the governemnt service also another victory that the DoP achieved during the 2016



Refernce – Media Unit

10. Human Resource Mangement

10.1 Internal Trainings

Department of Pensions has implemented a various programmers in order to develop the knowledge, skills and attitudes of the institutional officers as an institute which laid the credibility in the human resource when accomplishing the vision, mission and objectives. Accordingly Steps were taken to orientate the department officers to the administrative and management training programmes and exercising in government and private sector. Programmes. Actions were taken to conduct a three day residential workshop for staff officers in the department and affairs has been organized giving the priority to train the junior accounting officers for accounting needs and to enhance the management skills of district pension officers. Officers were taken part for the programmes conducted by the National Productivity Secretariat representing various branches of the department.

Department officers were taken part for the series of the training programmes conducted by the national Institute of Labour. Thereby was able to provide a practical and theoretical knowledge in a various fields for the development of the institution such as effective communication, effective development communication, practical usage of the productivity concepts professional safety for higher labor productivity fire safety.

Father actions were taken to implement number of training programmes for the pension officers who

are serving in the district and divisional secretariats. Opportunity was dawn to aware the pensioner community regarding the naval modifications and new introductions made through the information system during 2016. Specially the ability to answer the various problems encountered by the government officers when filling the PD03 online at the retirement of the government officer from the service and further provided an training on the procedure to follow when filling the railway warrants online, and the way to aware the pensioners.



Reference : Media Unit

As a another phase of this series, training programmes were conductive for all the development assistant, management assistants, document assistants who are working in the district and divisional secretariats and the department.



Reference : Media Unit

Department of Pension is the institute which hands the monthly pension accurately to the pensioner. The reflect of credibility and the accuracy the said process is none other than the human resource of the department. Said credibility is reflected in every phase of the monthly payments and it's further a result of the cooperativeness among the department officers. Department staff was orientated to the outward bound trainings in order to enhance the said cooperativeness further. Outward bound trainings conducted by the Centre for the Business development is another step of the above. Officers were oriented to the various group activities which develops the team spirit and cooperativeness among the co-workers facing challenges through this outward bound training programme which the 150 officers participated

under three categories. Institutional productivity was acquired via the above mentioned training programmes which facilitate the differ experiences.

10.2 Mangemet of foreign tranings.

Significant benifits awarede to the pensioneer community from the payments made accurately to the due date during the past few years is a result of managing the human resource of the Department effectively. actions has taken to manage the foreign training opportunities recieved to the department in order to uplift their subject related knowledge enriching with the department Human resource which owens various capabilities with a quality. 2016 An officer representing the DoP participated for the training programme conducted in meleshia for the business excellence in Governemtn service From 23 may to 27. prority was given by this three day seminar to identify how to earn excellence in commerce being a non profitable institute.another valubale opportunity that the department recieved is the oppoetunity recieved to represent the DoP at hte asia Pacific Social security week which was conducted in manila in Philliphine since the DoP is the anchor of manupulating the major process of social security in Sri Lanka.

DoP recieved an oppoetunity to represent the Modification of Development Administration and Transforming programme which was conducted in melesia from 2016 July 22 to 31st.another

opportunity was the participation to the state learning inter mutually accessd programme for Social security Information System with an Unique identity.this summit was conducted in Korea from september 19 to 21.further the DoP took part for the national health security meeting for World health Covering meeting which was held at phillipine from september 27 to 30 . An officer from the DoP took part for the Administrative development Modification and transforming programme in Malaysia from October 02 to 23 in 2016.DoP further represented the “Leaders of 2020” programme which was conducted in Singapoor of the said month from 05 to 09 Executive training for the principales of global economic science in global economic policy-2016 was conducted from Novenver28 to 30 in japan and DoP also took part for the said.awarding the two year Australian scholarship to an Assistant Director of the Deparment are the special training oppertunities that the DoP recieved.

Ability recieve to mix the qualities of international governement service in to the institutional process utilizing the knowledge aquired by the said training opprtunitites for the development of the Department is another victory of the DoP. DoP was able to provide effective and sucessful service to the government by the sucessful usage of foreign trainng oppertunities identifying the abilities of related to the institutional staff.

10.3 Bakmaha Ulelea

Department of Pensions is grandly celebrated the “Sinhala and Tamil New year giving the priority to the traditional customs with the dawn of the New Year annually. This festival is organized in the purpose of strengthening the good will among pensioner community, government and private institutes, artists, journalists, department officers and their family members the going beyond the traditional folk games.



Reference : Media Unit

New Year festival was coloured with the number of events and entertainment programmes which the children and adults could take part representing various age groups. the cultural zones organized displaying the folklore knowledge were highly appreciated by the viewers. Department of Pensions’ Bakmaha Ulelea which opened the sphere for modern technological games giving the priority to the traditional folk games were further beautified by

the display of the Army musical band. Strong patronage was provided to the department of pensions by the bank network which linked with department frequently.



Reference : Media Unit



Reference : Media Unit



Reference : Media Unit



Reference : Media Unit

11. National Pensioners' Day

National pension date was marked on October 08th since 2005 in every year with the purpose to offer the maximum benefits to the government employee for the excellent service rendered for the upliftment of the Government service nearly three decades.

International National pensioner date was celebrated under the theme of "with love towards pensioner" sharing the hands god will as an government institute which identified the said responsibility towards the pensioner community without limiting to the monthly pension payments.



Reference: Media Unit

Pensioner's Day was celebrated grandly on 2016/10/08 under the patronage of the Ministry of Public Administration and management at kelaniya wedamulla Holiday resort with the participation of 1000 pensioners selected representing all pensioner communities' including politicians,

government officers, academics and experienced artists.

Latest IT programme of DoP in order to issue the benefits expeditiously including pension payments offering homage to the pensioner community was introduced concurrently to the National pensioners' day

Introduction of the process of sending PD 03 which was mandatory to complete in retirement online, issuing the railway warrants online, introducing special packages to the pensioner communities under reasonable process, and offering various benefits with the collaboration of the number of private and government institutes and many benefits were offered concurrently to the Celebrations.



Reference: Media Unit

The celebrations of national pensioner Day was able to conduct with the participation of private sector without spending the government finance by DoP which launches number of economical projects with collaborating the giants of private sector in order to uplift the standards of

pensioners socially and economically and ability to introduce the pensioner community as an active human resource are the victory achieved by the both Department of Pensions and Pensioner community.



Reference: Media Unit



Reference: Media Unit



Reference: Media Unit

12. Implementation of the 5s Concept

The total process of the Department was orientated to a new dimension marking a significant turning point during the year 2016 by combining the Department Process with advanced 5S concepts and implementing the Kaizan Concept exceeding the 5S concept transforming the department Human Resources into an effective working environment and managing the department Environment effectively.

Successful process development was made in order to provide an effective and productive service conducting the all the processes from the pension registration to payments and the payments made to the spouse on behalf of the pensioner online. Suggestions were obtained from the officers of all levels through a small group in order to uplift the productivity of the department through the productivity circles which was established utilizing the total human resource with the notion of the collectivity and the department was able to contribute the human resource lively combining them with the 5S concept successfully during the year 2016 to achieve the targets suggested by them making it as their goal.



Reference: Media Unit

Preparing separate containers classifying the department waste for recycling by the Green-Productivity Circle for the Green- Productivity for the Green World and implementation of the internal short message service, E-mail and Electronic communication methods reducing the paper consumption and in the meantime focused for the vegetable fruit and decorative plantation and maintenance.



Reference: Media Unit

Storing the informally placed files and preventing the power wastage identifying the informal energy consumption instances by implementing energy audit groups in order to reduce the extra energy cost.

Monthly W&OP payments process was implemented via online in order to facilitate the effective service to the pensioners. Further a new technological programme was developed enabling to issue life certificates via online for the pensioners who are living abroad since the pensioner had to visit the embassy and the process consume time and cost a high. Except the said, designing of online pension registration, issuing railway warrants online were made with the implementation of the Productivity concept

Observing the institutes where the productivity concept is successfully implementing such as Hekabi P/L/C in Madampe was done by the productivity circles and the experiences were absorbed by the Department of Water Purification and Drainage observeing the implementation of 5S in DoP. Meanwhile, DoP was able to acquire the knowledge taking part for the seminars conducted by the Skill Development Fund, National Institute of Labor study and Productivity Secretariat Office exchanging the experiences.

Further the DoP was able to win the first place of the National Productivity Award Ceremony to appreciate the process of DoP productivity.



Reference: Media Unit

13. Financial Review

Financial allocations for pension gratuity payments and monthly pension beneficiary payments which is the prioritized project which facilitate the social security of the retired government officers are made by the annual budget. Grants have been facilitated for pension gratuity payable for ones, payments of monthly pension, railway warrants of pensioners, salary payments of deceased or disabled army and police officers in tri forces, managing the payments process and administration. The amount allocated annually is equal for the One point eight percent 1.8% out of national gross Local production and approximately 12% of total income of the country. Government does not receive any direct economical beneficiary although the amount spent for pension payments has become cost of expenditure to the government. Since providing the social beneficiary to the pensioners who rendered their service dedicating the their labor more than 30 years for the development of the country is a responsibility of the government, providing allocations for the pension payments are being continuously made by the Government.

When consider the trend of pensioners, continues development could be possible to seen in the pensioner population adding the new pensioner amount of 20,000. although the deceased number of pensioners are taken a lesser number as 1200, more than 700 out of the said are having the entitlement for W&OP. Since the entitlement is shifted to the widows, orphans and disabled

children even the pensioners have deceased, continuous reduction is impossible to expect instead it's opposite.

Chart 13

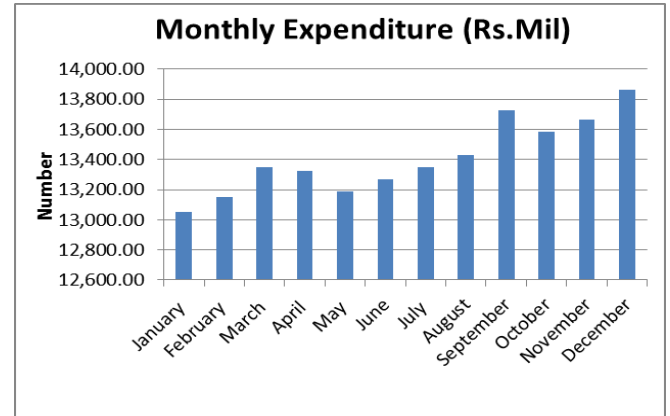


Table 13

Month	Monthly Expenditure (Rs.Mil)
January	13,051.82
February	13,147.49
March	13,349.96
April	13,325.04
May	13,189.16
June	13,265.66
July	13,347.09
August	13,426.47
September	13,727.98
October	13,583.88
November	13,663.87
December	13,864.23
Total	160,942.65

Reference; Account Division

13.1 Payments of Pension Gratuity

Every retired government officer is entitled for gratuity equal for 24 months based on the last salary received and service duration. Nearly 1000 million is spent for the gratuity payments for the pensioners who are retired nearly 2000. since the 2013 December the said amount has been provided by the General Treasury. Although, the General Treasury has not provided the finance for pension gratitude payments since 2014, gratuity is today paid by the circuit loans provided via three (03) government banks. Accordingly the provided circuit loan amount is Rs.32,322 million for the gratuity payments from 2014 to 2016. this loan facility has been provided under the changeable interest rates. Settlement of the loan is made during the 18 years since the date of issuance. Grants have been arranged by the annual estimation for the payments of monthly installments and interest of the loan. Double interest of the loan is paid to the bank as monthly interest. Gradual increase of the loan and interest could be observed. When comparing the increase of the loan with year 2015 it is nearly 36%. The reason for this development is increasing is the gratuity amount payable with the amendment made to the basic salary of government employees as per the circular 03/2016. this will be valued more than 5% in the year 2017. since it will be 107% when comparing the total increase with the year 2016, large amount had to be spent as interest due to the increasing amount of loan

obtained for gratitude payments comparatively with 2016.

Chart 14

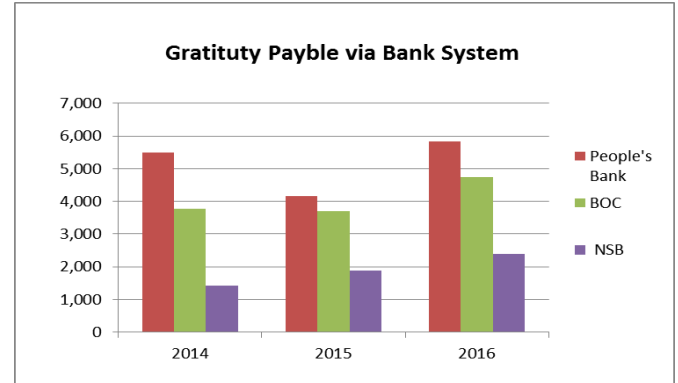


Table 14

Year	People's Bank (Mil)	BoC (Mil)	NSB (Mil)	Total
2014	5,489	3,769	1,436	10,694
2015	4,163	3,701	1,879	9,743
2016	5,840	4,740	2,401	12,981
Total	15,492	12,210	5,716	

Reference; Account Division

Chart 15

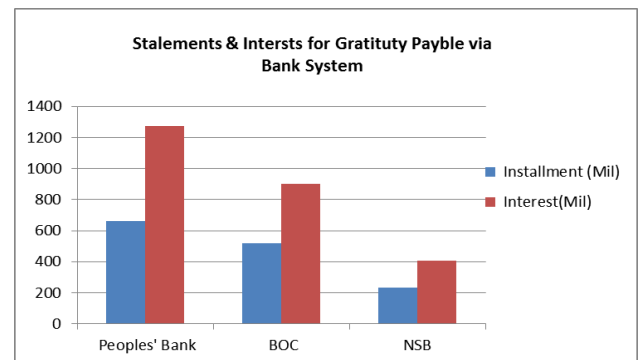


Table 15

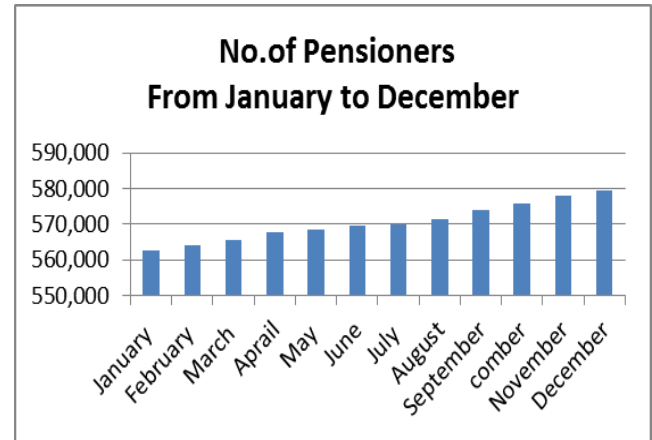
	Installment (Mil)	Interest (Mil)
Peoples' bank	662	1271
BoC	519	902
NSB	234	406

Reference: Account Division

13.2 Monthly Pension Payments

Civil Pension, Army pension for Try Forces Service, widow /widower pensions/Orphans' pension, Disabled pension, Compensation pension, Disabled pension, Dependant allowance and Charitable allowance etc are paid for the officers retired from the general government service as a monthly pension.

Number of Pensioners at the end of the year 2016 was 579,508 and number of Pensioners at the beginning of the year was 562,460 the new pensioners joined with the pensioner population is 21,638 expenditure spent for monthly pension payments during the year 2016 is Rs.162,942.65 Million. Increasing the number of pensioners and the basic has become the reason for the above.

Chart 16**Table 16**

Month	No. of Pensioners	Monthly Revenue (Mil)
January	562,460	13,051.82
February	564,040	13,147.49
March	565,712	13,349.96
April	567,764	13,325.04
May	568,522	13,189.16
June	569,381	13,265.66
July	569,899	13,347.09
August	571,266	13,426.47
September	573,982	13,727.98
October	575,954	13,583.88
November	577,883	13,663.87
December	579,508	13,864.23
Total		160,942.65

Reference: Account Division

Total pensioner population has spread among the 25 districts totally at the end of the year 2016. 36.3% from Western Province, 11.8% from Central province, 11.8% from southern province, 11.2% from Wayamba province, 27.9% are spread out of this amount among other districts. 19,870 from Northern Province, 22,168 from northern province, and this amount is equal for 3.4% and 3.8% from total population. Number of foreign pensioners are 9812.

Monthly pension payment process is connected with both government and private sectors and 73.8% is obtaining the pension from the government sector Banks.

19% is obtained their pension via private sector banks, 7.2% is obtained their pension from post offices.

Total number of pensioners is 67.7%. Accordingly 392,325 is general pensioners and 187,183 are W&OP pensioners Number of civil pensioners in the general pensioner population are 323,393 and number of army pensioners are 68,932. This number is equal for 55% and 11% orderly out of the total pensioner population.

114,936 are widows and orphans' out of the W&OP pensioners and 7885 are widowers. Army widows and orphans' number is 11,308. 993 of orphans' are payable the orphans' pension.

13.3 Payments Summery

- Pension payments

Chart 17

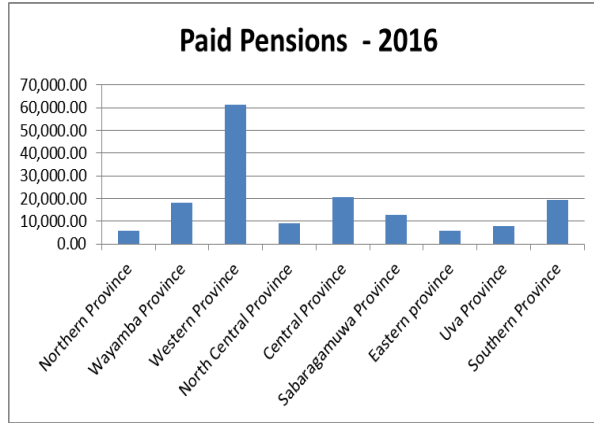


Chart 18



Table 17

Province	Paid Pensions
	(Rs Mil)
Northern Province	5,629.63
Wayamba Province	18,248.61
Western Province	61,077.57
North Central Province	9,186.41
Central Province	20,773.90
Sabaragamuwa Province	12,934.32
Eastern province	5,970.43
Uva Province	7,714.42
Southern Province	19,407.37
Total	160,942.65

Reference: Accounts Division

Table -18

Province	No of Pensioners
Northern Province	19,870
Wayamba Province	64,700
Western Province	210,282
North Central Province	34,294
Central Province	73,980
Sabaragamuwa Province	45,993
Eastern province	22,168
Uva Province	29,039
Southern Province	69,370
Total	569,696

Reference: Accounts Division

- **Gratuity Payments**

Chart 19

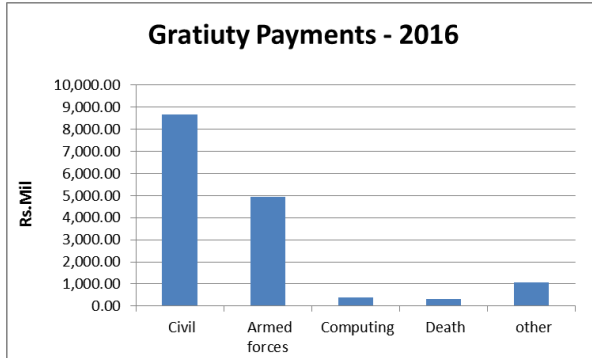


Table 19

Gratuity	Amount(Rs.Mil)
Civil	8,656.74
Armed forces	4,958.52
Computing	381.08
Death	330.42
other	1,065.75
Total	15,392.51

Reference: Accounts Division

- **Compensations paid for deseed and injured war heroes**

Salries will be paied until 55 years of age to the for the deceased and injured officers in tri forces and police while in operations.

Chart 20

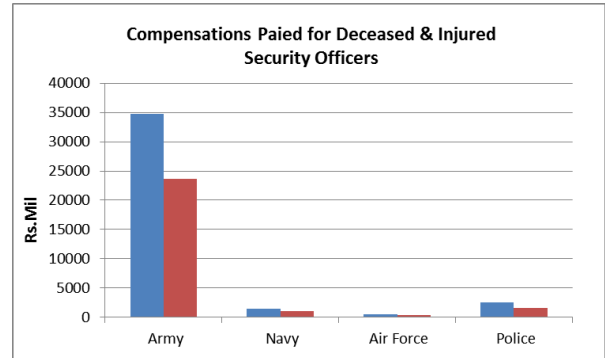


Table 20

Expenditure	Number	Rs Mil
Army	34756	23,681.70
Navy	1415	1,036.92
Air Force	560	409.57
Police	2503	1,550.90
Total	39234	26,679.09

Reference: Accounts Division

14. Financial Statement

D.G.S.A - 1

Expenditure Head No : 253

Name of the Department : Department of Pensions

Number given in Annual Estimates	Title of the Programme given in Budget Estimates	(1)	(2)	(3)	(4)	(5)	(6)
		Provision in Budget estimates	Supplementary Provision and Supplementary Estimate Allocation	Transfers in terms of F.R.66 and F.R.69	Total Net Provision (1+2+3) (1+2+3)	Total Expenditure	Net Effect Savings/(Excesses) (4-5)
		Rs.	Rs.	Rs.	Rs.	Rs.	Rs.
1	<u>Recurrent</u> Operational Activities	-					
		192,767,975,000	7,855,000,000	3,407,103,000 -3,407,103,000	200,622,975,000	199,105,429,108	1,517,545,892
	Sub Total (Recurrent)	192,767,975,000	7,855,000,000	0	200,622,975,000	199,105,429,108	1,517,545,892
1	<u>Capital</u> Operational Activities	-					
		40,000,000	0	0	40,000,000	32,497,557	7,502,443
	Sub Total (Capital)	40,000,000	0	0	40,000,000	32,497,557	7,502,443
	Net Total	192,807,975,000	7,855,000,000	0	200,662,975,000	199,137,926,665	1,525,048,335

Recurrent Expenditure as per Projects

D.G.S.A- 1

Expenditure Head No: 253

Name of the Department: Department of Pensions

Project No./Names, personel emoluments and other expenditure for all projects	(1)	(2)	(3)		(4)	(5)	(6)
	Provision in Budget Estimates	Supplementary Provision and Supplementary Estimate Allocation	Transfers in terms of F.R.66 and F.R.69	Total Net Provision (1+2+3)	Total Expenditure		Net Effect Savings/(Excesses) (4-5)
	Rs.	Rs.	Rs.	Rs.	Rs.		Rs.
<u>01. Gen. Admin & Establishment</u>							
Personnel Emoluments	42,000,000	0	4,500,000	46,500,000	45,674,770		825,230
Other Expenditure	35,925,000	0	2,595,000	38,520,000	37,465,222		1,054,778
Sub Total	77,925,000	0	7,095,000	85,020,000	83,139,992		1,880,008
<u>02. Implementation of Pensions</u>							
Personnel Emoluments	424,500,000	0	-4,500,000	420,000,000	400,318,022		19,681,978
Other Expenditure	192,265,550,000	7,855,000,000	-2,595,000	200,117,955,000	198,621,971,094		1,495,983,906
Sub Total	192,690,050,000	7,855,000,000	-7,095,000	200,537,955,000	199,022,289,116		1,515,665,884
NetTotal	192,767,975,000	7,855,000,000	0	200,622,975,000	199,105,429,108		1,517,545,892

Financing of Expenditure by Projects of each Programme

D.G.S.A- 1

(Financing of Capital and Recurrent expenditure according to Projects of a Programme)

Expenditure Head No : 253

Name of the Department : Department of Pensions

Code	Financing Description of Items	Project 1		Project 2		Programme Total	
		Net Provision	Actual Expenditure	Net Provision	Actual Expenditure	Net Provision	Actual Expenditure
		Rs.	Rs.	Rs..	Rs.	Rs.	Rs.
11	Domestic Funds	103,520,000	99,320,491	154,704,455,000	153,183,606,197	154,807,975,000	153,282,926,688
12	Foreign Loan						
13	Foreign Grant						
14	Reimbursable Foreign Loan						
15	Reimbursable Foreign Grant						
16	Counterpart Fund						
17	Foreign Finance related Domestic Cost						
21	Special law services			45,855,000,000	45,854,999,977	45,855,000,000	45,854,999,977
	Total	103,520,000	99,320,491	200,559,455,000	199,038,606,174	200,662,975,000	199,137,926,665

Capital Expenditure by Projects

D.G.S.A- 4

Expenditure Head No : 253

Name of the Department : Department of Pensions

Programme No. & Title :

1 Operational Activities

Project No. & Title

1 General Administration & Establishment Services

				(1)	(2)	(3)	(4)	(5)
Expenditure No.	Item No	Financed b (code No)	Description of Items	Provision in Annual Estimates	Transfers in terms F.R. 66 and F.R. 69 and Supplementary Provision and Supplementary Estimate Allocation	Total Net Provision (1+2)	Total Expenditure	Net Effect Savings/(Excesses) (3-4)
				Rs.	Rs.	Rs.	Rs..	Rs.
			<u>Gen. Admin & Establishment</u>					
2001		11	Building & Structures	10,000,000	0	10,000,000	9,226,617	773,383
2002		11	Plant , Machinery & Equipment	500,000	0	500,000	284,500	215,500
2003		11	Vehicles	1,000,000	0	1,000,000	523,710	476,290
			<u>Acquisition of Capital Assets</u>					
2102		11	Furniture & Office Equipment	1,000,000	0	1,000,000	999,990	10
2103		11	Plant, Machinery & Equipments	5,000,000	0	5,000,000	4,321,551	678,449
			<u>Capacity Building</u>					
2401		11	Training & Capacity Building	1,000,000	0	1,000,000	824,131	175,869
			Total	18,500,000	0	18,500,000	16,180,499	2,319,501

Capital Expenditure by Projects

D.G.S.A- 4

Expenditure Head No : 253

Name of the Department : Department of Pensions

Programme No. & Title :

1

Operational Activities

Project No. & Title :

2

Implementation of Pensions

Expenditure No	Item No	Financed b (code No)	Description of Items	(1)	(2)	(3)	(4)	(5)
				Provision in Annual Estimates	Transfers in terms F.R. 66 and F.R. 69 and Supplementary Provision and Supplementary Estimate Allocation	Total Net Provision (1+2)	Total Expenditure	Net Effect Savings/ (Excess.)(3-4)
				Rs.	Rs.	Rs.	Rs.	Rs.
2002	11		<u>Reha. & Improvement of Capital Assets</u> Plant , Machinery & Equipments	500,000	0	500,000	346,792	153,208
			<u>Acquisition of Capital Assets</u> Furniture & Office Equipment	1,000,000	0	1,000,000	907,868	92,132
			Building & Structures	4,000,000	0	4,000,000	3,064,233	935,767
			<u>Capacity Building</u> Training & Capacity Building	2,000,000	0	2,000,000	1,744,215	255,785
			<u>Other Capital Expenditure</u> Investment	14,000,000	0	14,000,000	10,253,950	3,746,050
			Total	21,500,000	0	21,500,000	16,317,058	5,182,942
			Net Total	40,000,000	0	40,000,000	32,497,557	7,502,443

Summary of Financing Expenditure by Programme

D.G.S.A- 5

Expenditure Head No : 253

Name of the Department : Department of Pensions

Code	Financing Description of Items	Project 01		Total		Percentage of Expenditure (4÷3)X100
		Net Provision 1	Actual Expenditure 2	Net Provision 3	Actual Expenditure 4	
		Rs.	Rs.	Rs.	Rs.	
11	Domestic Funds	154,807,975,000	153,282,926,688	154,807,975,000	153,282,926,688	99
12	Foreign Loan					
13	Foreign Grant					
14	Reimbursable Foreign Loan					
15	Reimbursable Foreign Grant					
16	Counterpart Fund					
17	Foreign Finance related Domestic Cost					
21	Special law services	45,855,000,000	45,854,999,977	45,855,000,000	45,854,999,977	100
	Total	200,662,975,000	199,137,926,665	200,662,975,000	199,137,926,665	99

Summary of Control Accounts for Advance & Deposit Accounts - 2016

Note (ii)

Expenditure Head No: 253

Name of the Department : Department of Pensions

Name of Advance / Deposit Account	Account No.	As per Department Books				Balance as per Treasury Books as at 31/12/2016
		Opening Balance as at 01/01/2016	Debits during the year	Credits during the year	Balance as at 31/12/2016	
		Rs.	Rs.	Rs.	Rs.	
I. Advances to Public Officers	25301	104,629,864.97	45,774,983.39	34,922,309.12	115,482,539.24	115,487,335.24
II. other Advances						
III Various Advances						
IV Deposits	6000-0000-00-0015-0133-000	71,885.16	97,547.04	25,661.88	0.00	0.00
	6000-0000-00-0016-0103-000	2,602,097.78	2,007,853.90	697,200.62	1,291,444.50	1,291,444.50
	6000-0000-00-0013-0113-000	3,880,596.34	7,563,702.64	15,738,092.72	12,054,986.42	12,054,986.42
	6000-0000-00-0001-0114-000	310,000.00	0.00	100,000.00	410,000.00	410,000.00
	6000-0000-00-0018-0113-000	0.00	295,425.00	295,550.00	125.00	125.00
	6000-0-0-2-0-160	0.00	0.00	0.00	0.00	0.00

I hereby certify that the closing balances of the above Advance Accounts and Deposit Accounts were reconciled with the respective lists of individual balances, and that reconciliation statements were sent to the Audit in terms of FR 506(2).

Local Government Service Widows' & Orphans' Retirement Pension Fund
For the year ended on 31.12.2016.
Revenue and Expenditure Account

Description	Amount (Rs)		Description	Amount (Rs)	
	2015	2016		2015	2016
Pension Contributions	64,428,346.62	3,958,703.02	Investment Interest– Rs.Loans	929,000.00	-
Income tax	88,500.00	-	Investment Interest - Treasury bonds	1,385,302.13	64,854.88
			Gross margin	3,053,968.21	663,337.45
			Deficiency	59,148,576.28	3,230,510.69
	64,516,846.62	3,958,703.02		64,516,846.62	3,958,703.02

Local Government Service Widows' Orphans' and Orphans Pension Fund
Balance Sheet as at 31.12. 2016

Description	Amount (Rs)		Description	Amount (Rs)	
	2015	2016		2015	2016
Accumulation Fund	62,128,293.71	3,230,510.69	Investment - Treasury bonds	2,914,862.55	
	(59,148,576.28)	(3,230,510.69)	Rs. Loans	0.00	-
	2,979,717.43	0.00	Investment receivables - Treasury bonds	64,854.88	-
Income Taxes payable	0.00	0.00	Rs. Loans	0.00	-
	2,979,717.43	0.00		2,979,717.43	0.00

Local Government Service Widowers' & Orphans' Pension Fund
Revenue and Expenditure Account For the year ended on 31.12. 2016

Expenditure	Amount (Rs)		Revenue	Amount (Rs)	
	2015	2016		2015	2016
Income tax	366,527.50		Interest revenue: -		
Pension Contributions	241,614,357.09	36,509,154.98	Rs.Loans	3,713,675.00	
			Treasury bonds	17,224,845.74	12,169,217.46
			Capital profit tax Account	11,117,805.39	3,004,372.28
			Deficiency (Transfer to the Accumulation Fund)	209,924,558.46	21,335,565.24
	241,980,884.59	36,509,154.98		241,980,884.59	36,509,154.98

Local Government Service Widowers' & Orphans' Pension Fund
Balance Sheet as at 31.12. 2016

Liabilities	Amount(Rs)		Assets	Amount(Rs)	
	2015	2016		2015	2016
Accumulation Fund	355,804,630.47	145,919,044.06	Revenue Account -		
<u>Added</u>			Treasury bonds	142,437,758.04	121,777,430.32
Surplus	(209,924,558.46)	(21,335,565.24)	Investment Interest Payable-		
	145,880,072.01	124,583,478.82	Treasury bonds	3,442,313.97	2,806,048.50
	145,880,072.01	124,583,478.82		145,880,072.01	124,583,478.82

Teachers Widows & Orphans' pension fund
Revenue and Expenditure Account For the year ended on 31.12.2016.

Description	2015 (Rs.)	2016 (Rs.)	Description	2015 (Rs.)	2016 (Rs.)
Refund of contributions	3,648,944.35	2,475,784.17	Contributions to the year	50,538,400.59	61,607,825.40
Tax	1,948,747.16	3,551,158.46	Interest Revenue	44,703,789.00	47,375,314.46
Surplus	89,644,498.08	102,956,197.23			
	<u>95,242,189.59</u>	<u>108,983,139.86</u>		<u>95,242,189.59</u>	<u>108,983,139.86</u>

W&OP Pension Fund
Balance Sheet as at 31.12.2016.

	2015 (Rs.)	2016 (Rs.)		2015 (Rs.)	2016 (Rs.)
Accumulation Fund	1,163,975,525.52	1,248,804,325.14	Investment value		619,278,949.76
			growth assets		
			Interest receivable	54,643,451.81	38,381,214.34
Added			Finance receivable	115,605.40	276,483.99
Surplus	89,644,498.08	102,956,197.23	Balance of Record of L&D		
	1,253,620,023.60	1,351,760,522.37		637,507,644.96	696,478,807.60
Mobile debentures				692,266,702.17	735,136,505.93
Taxes payable	1,905,586.07	2,654,933.32			
	<u>1,255,525,609.67</u>	<u>1,354,415,455.69</u>		<u>1,255,525,609.67</u>	<u>1,354,415,455.69</u>

**PUBLIC SERVICE PROVIDENT FUND
INCOME & EXPENDITURE ACCOUNT
FOR THE YEAR ENDED 31.12.2016**

	2016	2015
INCOME		
Interest Income before tax	5,372,972,437	3,406,535,547
Less:- Tax on Interest	<u>0</u>	<u>38,891</u>
Interest Income after tax	5,372,972,437	3,406,496,656
Less:- EXPENDITURE		
Electricity	459,494	472,606
Water	9,933	31,917
Personal Emoluments	9,451,671	5,434,754
Overtime	313,403	
Stationary & Office Requisites	29,050	25,555
Transportation, Communication & Holiday Warrants	88,071	74,805
Depreciation	28,912	33,213
Uniforms	-	1,620
Other Recurrent expenditure	7,350	-
Audit fees	172,500	172,500
	10,560,384	6,246,970
INCOME OVER EXPENDITURE	5,362,412,053	3,400,249,686
Add:-Transfer from General Reserve	<u>38,695,396</u>	<u>17,342,273</u>
INCOME AVAILABLE FOR APPROPRIATION TO	5,401,107,448	3,417,591,959
THE CONTRIBUTORS		
APPROPRIATION OF INTEREST TO THE CONTRIBUTORS		
Compulsory Contribution	2,136,134,565	1,395,374,718
Voluntary Contribution	3,291,965	2,135,157
Government Contribution	<u>3,258,911,625</u>	<u>1,981,386,689</u>
	5,398,338,155	3,378,896,564
BLANCE OF INTEREST AFTER APPROPRIATION TRANSFERRED TO/ (FROM) GENERAL RESERVE	<u><u>2,769,293</u></u>	<u><u>38,695,395</u></u>

PUBLIC SERVICE PROVIDENT FUND
BALANCE SHEET AS AT 31ST DECEMBER 2016

ASSETS	2016		2015	
NON CURRENT ASSETS				
Furniture & Fittings	7,440		8,267	
Office Equipment	102,921		114,355	
Computer Equipment	<u>94,349</u>	<u>204,710</u>	<u>110,999</u>	233,621
Investment at cost		47,485,636,426		41,085,679,146
CURRENT ASSETS				
Interest Receivable	1,623,191,785		1,293,297,368	
Govt. Contribution receivable	571,964,015		1,328,057,178	
Adjustment a/c	27,668,536		2,692,508	
Prepayment	141,721			
Balance with D.S.T' a/c	<u>828,898,299</u>	<u>3,051,864,356</u>	759,501,089	3,383,548,143
TOTAL ASSETS		<u><u>50,537,705,492</u></u>		<u><u>44,469,460,910</u></u>
EQUITY AND LIABILITIES				
ACCUMULTATED FUND				
Compulsory Contribution	19,492,427,748		17,389,588,560	
Voluntary Contribution	30,144,795		26,677,186	
Government Contribution	<u>30,307,548,483</u>	<u>49,830,121,027</u>	<u>27,002,612,937</u>	44,418,878,683
RESEVES				
Capital reserve	3,790		3,790	
General reserve	<u>2,769,293</u>	<u>2,773,083</u>	<u>38,695,396</u>	38,699,186
CURRENT LIABILITIES				
Accrued Audit Fees	1,803,741		1,631,241	
Unpaid Government Bonus	675,936,899			
Accrued Expenses	<u>27,070,742</u>	<u>704,811,382</u>	10,251,800	11,883,041
TOTAL EQUITY AND LIABILITIES		<u><u>50,537,705,492</u></u>		<u><u>44,469,460,910</u></u>